

2019 NURSING ANNUAL REPORT



Table of Contents

Letter from our CNO.....	pg. 3
Facts and figures.....	pg. 4
Transformational leadership.....	pg. 5
Structural empowerment.....	pg. 10
Exemplary professional practice.....	pg. 21
New knowledge, innovations and improvements.....	pg. 27

Message from our Chief Nursing Officer



Dear Colleagues,

Welcome to the 2019 Nursing Annual Report for Mather Hospital. Once again, we are very proud to share this report as we reflect upon the exceptional care that is delivered by the nurses here at Mather to our patients and the community.

In looking back on our journey since our last annual report, I am proud of our accomplishments. We continue to hire clinical nurses and transition to practice nurses at Mather to join our collaborative team.

The role of the professional nurse is the hallmark of Mather. The foundations of nursing at Mather are reflected and demonstrated in our professional practice model. In this report we share examples how our nurses participated with evidence-based practice and research and processes which implemented changes in practice. Mather nurses partner with other healthcare professionals in the community to advance our vision to be a leader in transforming health care for our patients. As a Magnet® designated organization, our nurses are the "gold standard" in leading health care.

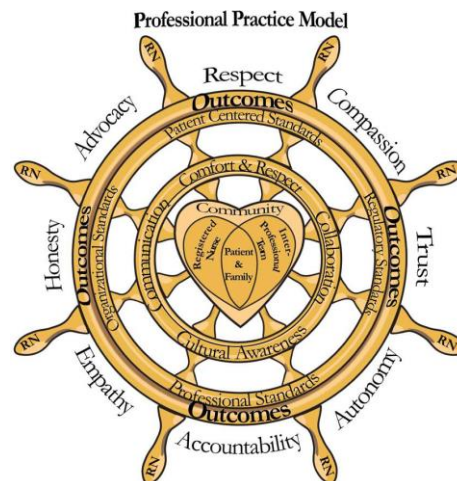
I value the ongoing and open conversations I have with the nurses regarding their practice environment, which includes opportunities to make innovative improvements. As we dialogue and engage in shared decision making, we continue to reinforce our culture of nursing excellence and professionalism.

On behalf of the nursing team here at Mather, we hope you enjoy learning about the important contributions of our nurses and our vision to be a leader in the region and nationally recognized in transforming health care.

Sincerely,

Marie Mulligan RN

Marie Mulligan, PhD, RN, CNOR,
NEA-BC CNO Vice President for
Nursing



Facts and figures

80% of clinical nurses hold a BSN degree

46% of clinical nurses are certified

74% of nurse leaders are certified

HCAHPS top box scores 2019

87th percentile for all nursing indicators in New York peer group

HCAHPS top box scores 2019

86th percentile for responsiveness of hospital staff in New York peer group

Achieved 92nd percentile for courtesy of nursing assistants within New York peer group

Mather Hospital is a twice-designated Magnet® organization. Magnet recognition is a performance driven credential and an organizing framework for nursing and patient care excellence. Approximately 8% of all registered hospitals in the United States have achieved ANCC Magnet Recognition status.



Medicare/Medicaid Service awarded Mather Hospital a Four-Star Rating for Patient experience.

2 East Bariatrics/Telemetry received the North Star 90 Award from Northwell Heath for achieving the 90th percentile nationally for patient experience.



Transformational Leadership



ANCC National Magnet Conference®



Each year, the American Nurses Credentialing Center (ANCC) sponsors the National Magnet Conference®. The conference embodies the theme “Educate. Innovate. Celebrate.” The conference was held October 10-12, 2019 in Orlando, Florida. There were more than 2200 abstracts submitted with topics including: igniting innovation, improving the work environment by prioritizing wellness, and mindfulness workshop effects on nurses’ burnout and stress. There were over 10,000 attendees from around the globe with more than 150 poster sessions and 70 educational and innovative concurrent sessions.

In addition, Marie O'Brien, MSN, ANP-C, RN-BC, CCRN and Patricia Dodd, AGNP-C had the prestigious distinction of presenting their work; *“Improving the Image of Pain Care Through Advanced Nursing Practice.”* Their presentation was very well received.



Nassau-Suffolk Hospital Council 2019 Nurse of Excellence Award

Marie O'Brien RN, MSN, ANP-C, CCRN was our nominee for the Nurse of Excellence Award. Marie is the Coordinator of the Integrative Pain Management Service and is certified in Pain Management from ASPMN, and Critical Care Nursing (CCRN) from the American Association of Critical Care Nurses (AACN). She is also a Certified Clinical Hypnotist from the National Guild of Hypnotists. She has received advanced training in Pain Coping Skills (PCST), which are holistic interventions aimed at improving quality of life for patients with chronic pain. In addition, Marie volunteers as a healthcare consultant and program development specialist for a not-for-profit organization producing live theater, film and creative arts therapy programming. Her role includes providing expertise in the field of integrative pain management; as well as planning educational programs/workshops in drama therapy and cognitive behavioral therapies for pain management. In addition, Marie is recognized as an accomplished nurse researcher in the areas of Pain Management and Holistic Nursing. She has been Principal Investigator of three IRB-Approved Nursing Research Studies.



Zuckerberg Family Award for Nursing Service Excellence

Joan Godbold, BSN, RN-BC was Mather Hospital's nominee for the 2019 Zuckerberg Family Award for Nursing Service Excellence. She has been a clinical nurse in the Adult Psychiatry Unit (2 West) at Mather for 42 years. From the start of her career, Joan has been an advocate for patients and family members suffering from mental illness. Joan is actively involved in quality improvement activities that improve patient outcomes such as an Advisory Board frontline project which helped psychiatric patients overcome self-care deficits related to personal hygiene and grooming. She was also the co-investigator of a quasi-experimental, IRB approved research study; *"Improved Mood States and Feelings Associated with Animal Assisted Activity on an Inpatient Psychiatric Unit"*. Study findings expanded scientific knowledge related to benefits experienced when patients and staff on inpatient Psychiatric Units interact with specially trained therapy dogs. This study has been accepted for publication by the Journal of the American Psychiatric Nurses Association.



Brookhaven Women's Services Honorees

In celebration of National Women's history month, Brookhaven Town recognizes women for excellence in their endeavors. Mather Hospital's AVP for Behavioral Health, Denise Driscoll, RN-BC, CARN, PMHCNS-BC, NPP was the recipient of the Woman of the Year in Healthcare at the Town of Brookhaven's 33rd Annual Women's Recognition Awards for her work *To Boldly Go: Operation Mental Health in the Public Library*. Her mission included building



partnerships between the public library and local mental health and substance abuse organizations.

Mather Hospital's Voyage with Northwell

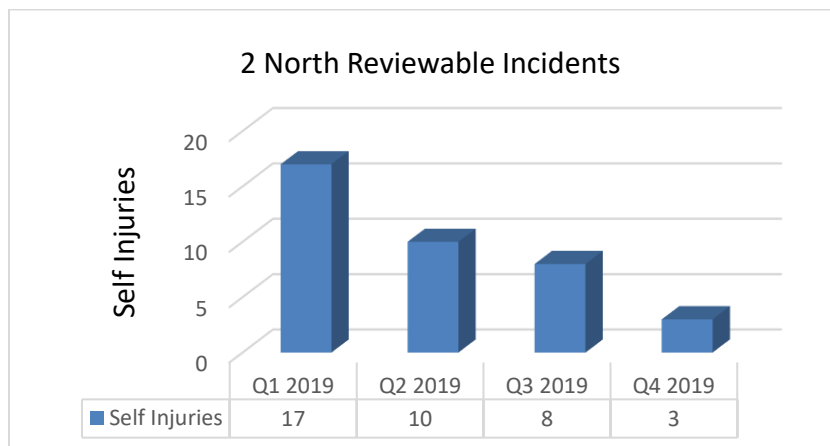
In February 2019, Justin Stroker, BSN, RN, PCCN was appointed as Mather Hospital's first Director of Patient and Customer Experience. As part of the integration between Mather Hospital and the Northwell Healthy system, the Voyage with Northwell was developed by the Human Resources and Patient Experience Departments from Mather Hospital and Northwell Health. Leaders from Northwell Health and Mather Hospital provided Mather employees with education that emphasized the cultural similarities of both organizations. Attendees learned of the history and vision of Northwell Health as well as their promise to employees, team members, patients and families. The Culture of C.A.R.E. is also included which is an acronym for Connectedness, Awareness, Respect and Empathy. Each component demonstrates our commitment to providing patient and family-centered care.

Improving Quality Outcomes in the Behavioral Health Population

The ability of nurses to identify early stages of patient aggression, and successfully intervene, has been shown to improve quality outcomes. These outcomes include safeguarding patients and staff from injury, improving patient satisfaction, decreased length of stay and hospital costs.

The 2 North and 2 West unit-based councils discussed the use of the Broset Violence Checklist (BVC) vs. the Dynamic Appraisal of Situational Aggression (DASA) scale. The BVC is a short-term violence prediction instrument assessing confusion, irritability, boisterousness, verbal threats, physical threats and attacks on objects as either present or absent. The higher the BVC score, the higher the risk of violence indication that preventive measures should be taken. The purpose of the DASA tool is to assist in short-term assessment (next 24 hours) for risk of imminent violence in mental health units. It is regarded as simple and quick to use (1-5 minutes per assessment) in day-to-day clinical practice. The DASA scale includes seven items which measure behaviors that have repeatedly exhibited good to excellent predictive accuracy for aggression with good internal consistency and interrater reliability.

Based on the scientific evidence and ease of use, the Behavioral Health staff voted to change current practice from using the BVC to using the DASA scale. Once implemented there was an 82% decrease in self injuries from 17 in 1Q 2019 to 3 in Q4 2019.

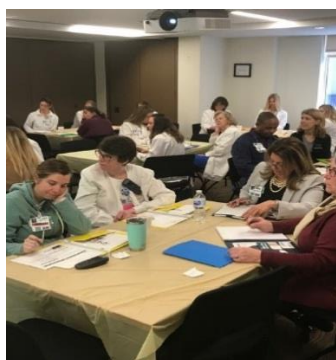


TeamSTEPPS®

TeamSTEPPS is an evidence-based framework designed to optimize team performance across the health care delivery system. A large group of Mather Hospital leaders became Master trainers in order to provide educational offerings to the Mather Hospital staff. The key principles include team structure, communication, leadership, situation monitoring, and mutual support. In June 2019 TeamSTEPPS was officially launched and has provided Mather Hospital with a set of teamwork tools aimed at optimizing patient outcomes by improving communication and teamwork skills among health care employees.

Mentoring Program

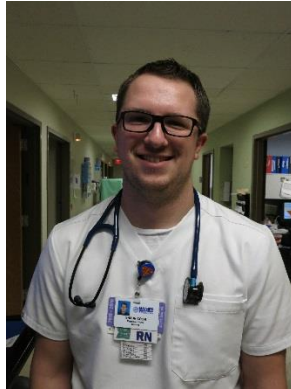
In 2019, Mather Hospital's Nursing Department launched a new formal Mentoring Program. The program consists of two tracks; one is for entry to practice graduate nurses and the other for new nursing leaders. The goal of the program is to promote professional development and to continue the retention of nursing staff. The core components for new graduates includes socialization into practice, professional growth, career progression, support for EBP, and modeling a "Just Culture". The leadership track includes core components such as leadership role assimilation, succession planning, professional growth, career progression, and promotion of professional involvement. Marsha Deckman, MSN, RN, NE-BC, ONC is the Clinical Instructor who has been designated as the Site Coordinator. Currently, there are a total of 64 employees participating in the program.



Expressions in Humanism

Mather Hospital's Nursing Department participated in a Northwell Health System initiative on Expressions in Humanism. The Nursing Professional Development Department provided education for registered nurses on Humanism which can be defined as reaching beyond the patient to connect with the person. Humanism incorporates Jean Watson's Theory of Human Caring which is the practice of loving kindness and calmness. It also incorporates authentic presence, cultivating one's own spiritual practices, "being" the caring/healing environment, and being open to unexpected and curious life events.

Structural Empowerment



2019 - Mather Hospital Professional Development Department

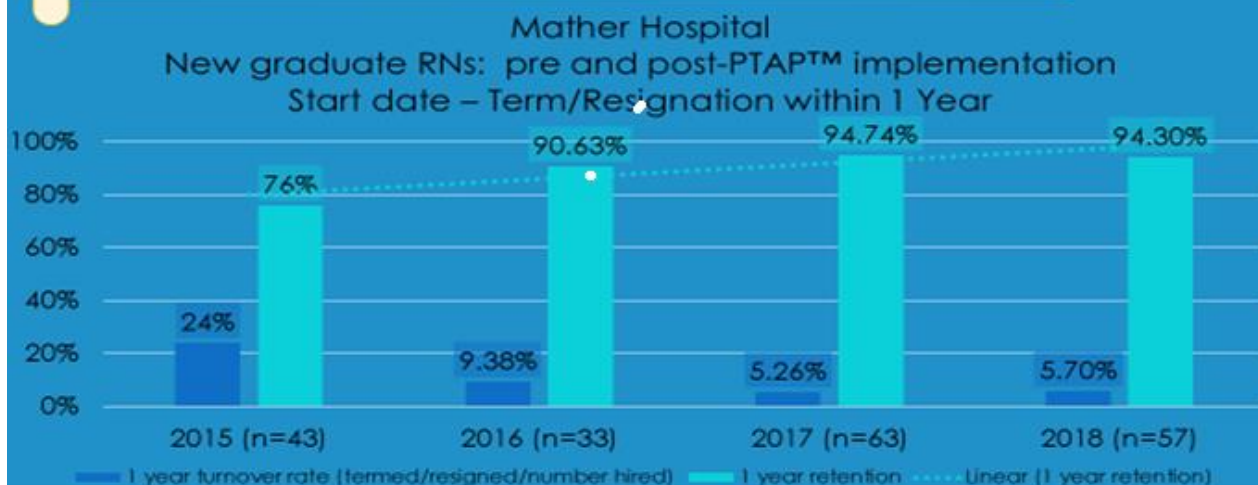


Our team of educators support the changing landscape in healthcare. We are committed and strive to focus on the developmental and educational processes linking NPD standards to the practice of our Magnet® nurses. We demonstrate expertise in promoting competency development, evidence-based practice, and professional growth.

ANCC PTAP Accreditation Accomplishments

Northwell Health's 2019 President's Award

Nursing Professional Development Received a nomination for Northwell Health 2019 President's Award for PTAP Accreditation.



American Heart Association recognized CTC Community Training Center

2018 - 1,173

2019 - 1,161

staff trained
BLS, ACLS, PALS,
PEARS, HS

2018 - 537

2019 - 552

outside staff
trained
LICH, SHH,
LWCSD

TOTAL Staff
trained

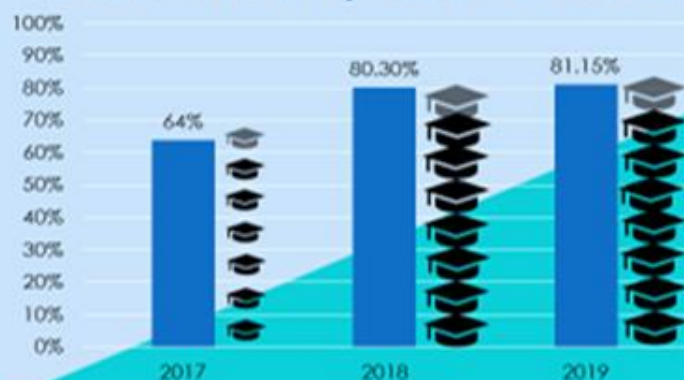
2018 - 1,710

2019 - 1,713



Education and Certifications

Baccalaureate Prepared Clinical Nurses



Clinical Nurse Certification



Magnet Mean = 54%
 2018 Mather Goal = 42.82%
 2019 Mather Goal = 43.16%

Added SPH Education in every RN & NA Mandatory

Northwell SPH Bus



Safe Patient Handling



Won 1st place in Northwell Safe Patient Handling Olympics

Safe Patient Handling Injuries



* 2019 – Combined Falls and SPH Committees



Quality and Safety

"Courtesy you received from nursing assistants (baths, linen change, bed pans, etc.)"

Hospital-Wide CAUTIs



Courtesy of Nursing Assistants



Research and EBP

4

IRB-approved Nursing Research Studies

2

Publications in peer reviewed journals

28

EBP Projects



Mather Hospital's Explorer Program



Exploring is a Learning for Life education program for young men and women focused on career education. The Explorers Program at Mather Hospital is focused on introducing health careers to young men and women in grades nine through twelve. Explorers Post 1929 meets on the first Tuesday evening of the month in the Nursing classroom.

Each month a different health career within the hospital is showcased for the young men and women based on their requests. The objective of this program is for the Explorers to hear the speaker's passion about their profession and offer guidance in future classes, pre-requisites, internship opportunities, salary ranges, and other information regarding the featured career. Marie O'Brien, MSN, ANP-C, RN-BC, CCRN; Integrative Pain Management Coordinator/Nurse Practitioner spoke about the different types of pain management modalities offered at the hospital. Animal Assisted Therapy was the topic for March 2019 and Jimmy Crawford from Recreational Therapy discussed how animal assisted therapy is used in the Behavioral Health setting. In April 2019 the explorers assisted Public Affairs by promoting the annual Walk for Life campaign and learned about the use of social media in this department. Explorers also had the opportunity to become CPR certified in May 2019.

Explorer leaders Beth Giordano, CCRN-K, CDE, Katherine Lewin, MS, RN-BC, CCRN, Patricia Alban, MSN, RN, CEN, PCCN, and Director of Volunteer Services Keri Dunne are very proud to provide the community with this educational experience. Mather Hospital is the only hospital Explorer program in Suffolk County!

Geriatric Emergency Department Accreditation

In partnership with Northwell Emergency Medicine Service Line (EMSL), Mather Hospital's Emergency Department (ED) became part of the system-wide initiative to obtain the American College of Emergency Physicians (ACEP) Geriatric Emergency Department Accreditation (GEDA). This first level accreditation was obtained in the summer of 2019 and is the first of three in the driving efforts to provide specialized care for the geriatric population. 33.3% of Mather Hospital's ED patients are 65 years old or older and present with chronic conditions and atypical presentations of diseases. Geriatric Emergency Departments aim to reduce ED and hospital readmission rates, reduce hospital acquired infections, reduce adverse events and improve the standard of care for our patients.



Safe Patient Handling

Safe Patient Handling (SPH) at Mather Hospital is a robust program with involvement of leadership and frontline staff from multiple disciplines and departments. The SPH program includes a "code fall" which is paged overhead to alert a team response when a fall has occurred. In addition, a response cart and algorithm to guide decision making was developed for equipment selection and to have equipment readily available at the time of a fall. Since 2017 there has been a reduction in employee patient handling injuries related to falls as well as a reduction in costs associated with those injuries.

In September 2019 the Code Fall response team presented Mather's SPH program at the Northwell Health SPH and Mobility Conference: A Passport to Workplace Safety. Along with a podium presentation the team lead a variety of fall case scenarios.

In December 2019 the team participated in Northwell Health's third annual SPH Olympics which is a competition to determine the team's ability to move and lift patients properly and safely. Mather Hospital's team earned first place with a near perfect score!



Affiliations with Schools of Nursing



In 2019 Mather Hospital collaborated with 12 Schools of Nursing and placed 245 students for their clinical rotations and 37 students for their capstone and clinical rotations. Students completed their rotations in various departments including Behavioral Health, Critical Care, the Emergency department, Med/Surg, Stepdown, Surgical Services, Telemetry and Ambulatory Care areas on both the day and night shift. In addition, students were placed with nurse leaders throughout the organization to fulfill their clinical time in leadership classes.

Mather Hospital's "Becoming a Nurse" Program

The "Becoming a Nurse" program is an active nursing education program. The goal is to educate community members about a nursing career and the phases involved in the process to become a registered nurse. This program is led by Dr. Judith Moran. In 2019 she worked with 12 individuals and offered multiple sessions which included the history of nursing, nursing theorists, types of nursing programs, the ANCC Magnet Recognition Program®, resume writing, and interviewing skills.

Image of Nursing Program

The Image of Nursing Program is a collaboration with Longwood Senior High School located in Middle Island, New York. In 2019 there were 17 seniors interested in a nursing career who were chosen to participate. The students were provided with an overview of nursing as a career and received education on research and evidence-based practice from Dr. Judith Moran. They also received information on vascular devices from Genine Schwinge, Vascular Access Coordinator and learned about the vein finder from Mary Ferrara, Nurse Manager. In addition, Keri Dunne, Director of Volunteers provided education on the volunteer program and Anne Doodian, Director of Nursing Recruitment and Retention shared information on the interview process and resume preparation. Students were also provided with a hands-only CPR demonstration.



The Mather Hospital Integrative Healing Room

The Pain Management Nurse Practitioner Program embraces health and wellness across the continuum of care. As advocates for holistic self-care the Pain NPs participated in an interdisciplinary IRB approved research protocol examining the effect of Reiki on the Total Joint Replacement patient and acupuncture for patients with uncontrolled pain. These studies highlighted the positive effect holistic nursing care and integrative interventions could have on patient outcomes. Examining the recommendations identified through these endeavors, the Pain NPs collaborated with Dr. Marie Mulligan, Chief Nursing Officer to secure a central location that could serve as a permanent, tranquil location to offer integrative services such as Reiki and acupuncture for patients and staff. The Integrative Healing Room debuted Nurse's Week 2019 providing relaxation services to Mather's nurses.

The room is staffed by the Integrative Pain Program clinicians. The staff provides Reiki, aromatherapy massage, meditation, acupuncture and clinical hypnosis to promote self-care and relaxation. Dr. Mulligan has provided additional resources in the form of Integrative Care staff, supplies such as aromatherapy essential oils, a massage table, and acupuncture needles to support this program.

The vision of the Pain Program staff is promotion of health and wellness for patients and clinicians. When clinical staff participate in holistic care activities for themselves, they are better able to promote holistic care to their patients. Experiencing these activities first-hand can help staff dialogue with their patients and community members in ways that textbook learning could not achieve.

"Employee Wellness at Northwell is about simplifying the health and wellness journey of every team member through enhanced self-care opportunities, improved health programming and a safe work environment." The Integrative Pain Service has embraced their role in this shared responsibility as a means to educate and promote wellness for staff with the goal of enhancing care at the bedside. Partnering with Nursing Administration through the Integrative Healing Room is the first step in creating a robust employee and community health and wellness program.



Professional certification

The following registered nurses and advanced practice registered nurses are recognized for achieving or maintaining national Board Certification in their specialty area for 2019.

Lori Accetta CCRN	Jessica Lynn Brett RN-BC	Christine DeBernardo RN-BC
Kathleen Adams CDN	Sandra Brown RN-BC	Marsha Deckman NE-BC, ONC
Brenda Lei Agaton RN-BC	Filomena Buncke PMHCNS-BC	Nicole Delvecchio AGPCNP-BC
Patricia Alban CEN, PCCN	Kimberly Buncke PMHNP-BC	Joyce DeMoore RN-BC
Denise Altamore PCCN	Carissa Jo Burke WCC	Susan DeTurris CAPA
Maureen Altieri NEA-BC	Alisa Maria Caliendo NP-C	Kristin Dillon CCRN
Lisa Ambrose NP-C, CCRN	Trisha Calvarese CAPA	Amy Christine Dittler PMHNP-BC
Nicole Amendola PCCN	Dana Cardiello RN-BC	Patricia Dodd NP-C, HWNC-BC, NCCAOM, HN-BC, RN-BC
Marret Ida Anderson, NP-C	Maria Cassara CMSRN	Annemarie Doodian NEA-BC
Sherry Anderson COCN, CWCN, RN-BC*	Irene Cassata CPAN	Alyssa D'Oro CCRN
Catherine Andolena ONC	Renee Castelli RN-BC	Lisa Doumas PCCN, CCRN
Catherine Audus AGPCNP-BC	Maureen Cataldo PMHCNS-BC	Denise Driscoll PMHCNS-BC, CARN, RN-BC
Deborah Aureliano WCC	Emily Cauchi CCRN	Lisa Dubrow ANP-BC
Sigal Ayalon ONC	Maureen Chernosky CEN, CCRN, RN-BC	Maria Dutra OCN
Franco Baingan ONC	Laura Chesnowitz CEN	Christa Dwyer RAC-CT
Melissa Baranowski CGRN	Nancy Clavin CRNI	Elyse Erato CCRN
Michael Barletta RN-BC	Kristen Clifford CRN	Judee Falcone RN-BC
Virginia Barrington WCC	Margaret Coffey FNP-BC	Sarah Farnworth PCCN
Tara Bauer CEN	Kelly Coleman CNOR	Lorraine Farrell FNP-BC, CCCTM
Kim Bauman PCCN-K	Donna Collins CRN	Christina Felix CNOR
Laura Jeanne Bell NP-C	Jennifer Ann Colucci RN-BC	Candice Fella RN-BC, WCC
Deanna Belte CPAN	Patricia Karlya Cordle RN-BC	Anthony Ferrara CCRN
Jessica Berkman RN-BC	Domenica Corrado CNOR, FNP-BC	Mary Ferrara OCN
Kathleen Biase RN-BC	LoriAnn Crispino CEN	Mary Fisher CPHQ
Donna Blaskopf CRN, VA-BC	Stephanie Crispino CBCN	Divina Grace Fordham RN-BC
Michele Bonafede RN-BC	Cassandra Cucuzzo RN-BC	Gloria Fortune PMHNP-BC
Denise Bonneville RN-BC	Maria Antonia Cuisson WCC	Sandra Helene Galantino RN-BC
LeeAnne Botti PCCN	Rose Cummings CPAN	Nicole Helen Geiss RN-BC
Carole Boyd RN-BC	Richard Daly NP-C	Nina Gervais CCRN
Donna Bragg CRN	Dalma Daniel WCC	Elizabeth Giordano CCRN-K, CDE
Anna Marie Braslow CCRN	Mary Daulton WCC	Kimberly Giordano RAC-CT
Jeanne Brennan RN-BC, CNL	Marianna David RN-BC*, ONC	

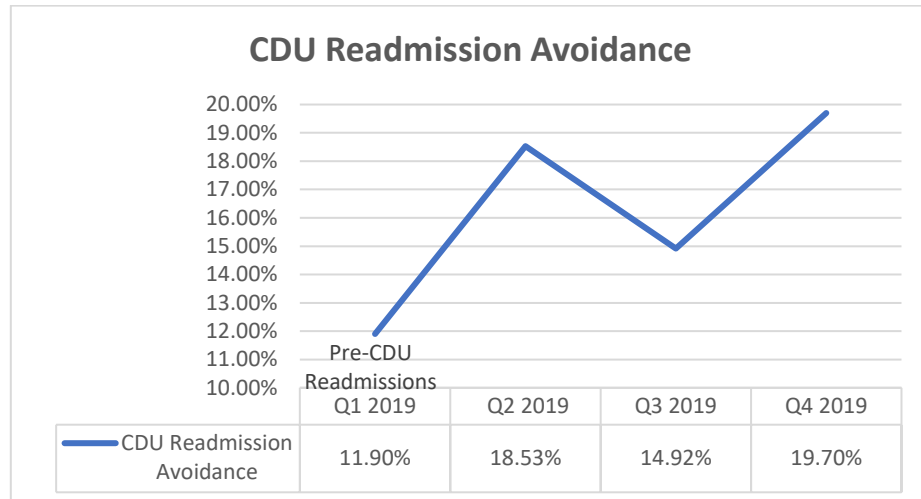
Gittens CEN, CRN, VA-BC	Eleana Kitz CCRN	Darlene McDay NP-C
Debra Giulietti CCRN	Marianne Kiernan CN-BN, CB-CN	Colleen McDermott CEN
Dina Giulietti CEN, NEA-BC	Maria Kirchner CCRN	Kelsey McDonough CCRN
Mary Ellen Glennon CCRN, WCC	Kirsten Lyn Konsevitch RN-BC	Shirlee McKenna CAPA
Michael Glinka RN-BC, NEA-BC	Jamie Lin Kotler RN-BC	Christine McKeon CEN
Joan Godbold RN-BC	Austin Kraft CCRN	Phillip Messina NE-BC
Nancy Gorgone ONC	Krystie Kramer NP-C	Kelly Miller CCRN
Carrie Grattan OCN	Trucy Kuhn PCCN	Ken Mills PCCN
Marina Grennen CEN	Lisa Kuveikis NP-C	Komal Mistry CCRN
Theresa Grimes RN-BC, FNP-BC, CCRN	Jessica Lagala RN-BC	Melissa Monaghan CCRN
Michelle Gustaferrri CEN	Vivien Langford CRN	Bonnie Moore RN-BC
Gina Hannon PCCN	Anne Lasota RN-BC, ONC	Judith A. Moran NE-BC, RN-BC
Donna Hardwicke RN-BC	Armando Lastra WCC	Susan Morin PMHCNS-BC
Lauren Ann Harris RN-BC	Joanne Lauten SCRNP, CPHQ	Marie Mulligan CNOR, NEA-BC
Stacey Hartcorn CEN	Debra Ledoux CCDS	Christine Mulvey CNOR
Margaret Hassett CAPA	Mary Elizabeth Lennon ABCGN	Rosa Nania WCC
Elise Haussel CNOR	Katherine Lewin CCRN, RN-BC	Aleksandra Nappo CNOR
Patricia Hebron FNP-BC	Chhiu Mei Liu COCN, CWON, NP-C	Alain Montesa Neri ANP-BC
Kathleen Herrera RN-BC	Marigrace LoMonaco RN-BC	Laura O'Brien CRN
Stacy Heuschneider NP-C	Michael Andrew Lospinuso RN-BC	Marie O'Brien NP-C, RN-BC, CCRN
Loretta Hill-Civil PCCN	Gerard Francis Lunetta ONC	Janice O'Connor WCC
Jill Hindes PMHNP-BC	Julia Macauley CCRN, WCC	Jamie O'Hara CAPA
Maria Rosaria Hofbauer RN-BC	Christine Mac Entee CIC, CNE, RN-BC	Anthonia Onyemem PCCN
Joshua Hombrebueno CCRN	Phyllis Macchio ANP-BC	Margie Orale CEN
Lyla Hongthong RN-BC	Andrew Thomas Magnano RN-BC	Brianna Passaretti CCRN, CSC
Tracy Hopkins CBN	Nita Malik NP-C	Melissa Pearson CEN, FNP-BC, PCCN
Donna Hughes CAPA	Margaret Maltz CAPA	Karen Petrosino WCC
Lisa Iulucci RN-BC	Lydia Malvagno CWCA	Karen Picasso CEN
Socorro Inez WCC, DWC	Dianne Maniaci PCCN	Elizabeth D. Picozzi RN-BC
Barbara Jacome RN-BC	Katelyn Martin CEN	Miguelina Platt CRN
Kathleen Jochen RN-BC	Cynthia Mattson CWON	Colleen Reade Pohmer WCC
Stacey Jolley OCN	Jennifer McCormack NP-C, CFCN, CWCN	Ginger Marie Postiglione RN-BC

Emily Pozgay CRN	Tabitha Spinelli WCC
Toni Ann Prost CNOR	Karen Sproul NP-C
Katherine Quezada RN-BC	Faustina Stoebe CPAN, RN-BC
Donna Randone WCC	Brittany Lauren Stokes RN-BC
Christina Razack CGRN	Justin Stroker PCCN
Colleen Reale CEN	Mary Sundquist ACHRN
Nicole Rice RN-BC	Jennifer Susskraut CEN
Tina Riggs NP-C, NP-DW	Michelle Swensen CPAN
Nancy Robb RN-BC, OCN	Najmi Tanwir CEN
Anne Roberts CCM	Julie Tegay CEN
Sharyn Rodillado CEN	Michelle Tomaszewski OCN
Rita Romano RN-BC	Deseree Travis CCRN
Vilma Rosario WCC	Daniel Triolo CNN
Maria Rubino CHPN, RN-BC	Amanda Trypaluk RN-BC
Kathryn Rush CCRN, CRN	Debra Ann Tuttle RN-BC
Frank Russ RN-BC	Karen Tuzzolo CNOR, NE-BC
Jessica Santamaria ONC	Erin Vaccariello RN-BC
Mary Scannell CGRN	Krista Vanhove RN-BC
Heidi Schrader NP-C	Christine Viterella RN-BC
Steven Schwab CCRN	Kristy Lynne Vutrano RN-BC
Suzanne Schwamb CMSRN, CNN	Geraldine Walter RN-BC
Genine Schwinge ANP-BC, VA-BC	Trudy-Ann Weekes-Roach CNOR
Michele Nicole Scomello NP-C	Steven Weiss NP-C
Christine Seery RAC-CT, RN-BC	Maryanne Wisniewski RN-BC
Angela Shapiro CNOR	Andrea Wohlenberg COCN, CWCN, CCCN
Alicia Sheron ONC	Kaitlyn Wong PCCN
Grace Shin RN-BC	Sylvia Kathryn Wood ANP-BC
Deborah Shull CPAN	Michele Wyllie CWS
Patricia Slokovitz NP-C	Cecil Yoo CDN
Agnieszka Sobolewska RN-BC	Debra Youngs ONC
Dana Lee Soler NP-C	
Pasqua Spinelli PMHNP-BC	

The Clinical Decision Unit (CDU)

On April 1, 2019 Mather Hospital opened a Clinical Decision Unit which has six beds located on 3 East. An interdisciplinary team collaborated on this medical observation program with the aim to place patients in a more comfortable environment until the decision to admit or discharge is completed. The unit is designed for visits up to 48 hours and patients located here are not admitted for in-patient services.

Appropriate utilization of a CDU can result in readmission avoidance, decreased length of stay, enhanced patient satisfaction scores, and decreased crowding in the Emergency Department.



Decreasing the Incidence of *Clostridioides difficile* (C. diff)

Hospital-acquired C. difficile is a dangerous gastrointestinal infectious disease. Modifiable risk factors associated with this infection include overuse of antibiotics, poor hand hygiene compliance and improper environmental disinfection. Reducing incidence was a strategic priority as this infection is associated with increased risk of mortality and can often be prevented. The C. diff Task Force collaborated with hospital teams to identify new opportunities for improvement. Action plans included:

- ❖ Daily rounding to monitor hand hygiene and personal protective equipment (PPE) compliance
- ❖ Working collaboratively with the Antibiotic Stewardship program
- ❖ Collaborating with Nursing to identify patients with potential community-onset C. diff to prevent designation of hospital-acquired infection
- ❖ Developing an education program for medical students to include transmission-based precautions, hand hygiene, use of PPE, appropriate specimen collection for C. diff testing, and disinfection of shared devices
- ❖ Starting a pilot program on 3 East for linen hampers in individual patient rooms

Through the implementation of these interventions, there was a demonstrated improvement in 2019 year to date C. diff rates.

Exemplary Professional Practice



Nurses week celebration

National Nurses Week begins each year on May 6th and continues through May 12th, the birthday of Florence Nightingale, a British nurse, statistician and social reformer who was the foundational philosopher of modern nursing.

Awards presented at Mather Hospital's Nurses Week celebration included:

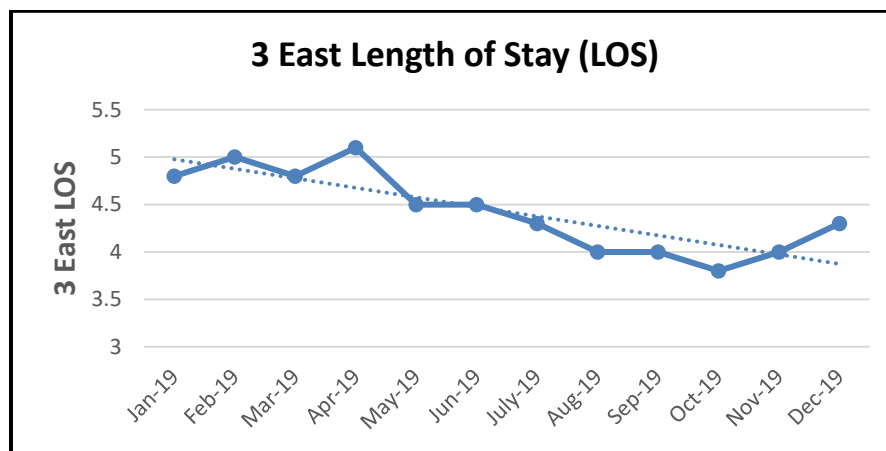
- ❖ Advanced Practice Nurse – Alain Jay Neri, MSN, ANP-BC
- ❖ Nurse Leader – Nicole Amendola, BSN, RN, PCCN
- ❖ Nurse Leader – Kathleen Long, BSN, RN
- ❖ Clinical Instructor – Marsha Deckman, MSN, RN, NE-BC, ONC
- ❖ Clinical Nurse – Anne Lasota, BSN, RN, ONC, RN-BC
- ❖ RN “Rookie” – Nicole Ellis, BSN, RN
- ❖ Nursing Assistant – Madeline Cabrera-Numa, CNA
- ❖ Unit Secretary – Patricia O'Brien

This year's celebration concluded with a Blessing of the Hands Ceremony performed by Joan Sweeney, MBA, MA, BCC as recognition of nurses' healing touch and the importance of their hands in bringing comfort and hope to patients.



Structured Interdisciplinary Bedside Rounds (SIBR)

The staff on 3 East observed the opportunity to enhance communication between team members regarding the care plan for patients. In addition, there was an increased length of stay, increased readmission rates and low patient satisfaction as demonstrated by Press Ganey/HCAHPS scores below benchmark. An interdisciplinary team was created and included nurses, attending physicians, residents, social workers and pharmacists. A process was created by the team to ensure patient-centered care. This includes daily rounding which is performed at the patient's bedside and includes the patient and their family using terminology that is easily understood. The registered nurse provides a thorough report using the SIBR communication tool which was created by the team. This communication tool includes information such as vital signs, diet, intake and output, the status of the patient's mobility, and safety. The attending will end rounds asking the question "Do you have anything you would like to add or is there something more we need to know to manage your care?" The nurse manager and charge nurse attend SIBR rounds daily to assess areas that require change or improvement. The implementation of SIBR rounds resulted in a decreased length of stay on 3 East.



Transitional Care Unit (TCU)

Mather Hospital's Transitional Care Unit (TCU) provides focused care to patients who are not ready to be discharged home or to another facility. It is a 16-bed, short-term, subacute rehabilitation unit. The patient population includes those who have recently suffered a stroke, post-surgical patients, those receiving therapy for systemic infections, and those needing physical rehabilitation. The TCU fosters independence among patients and was one of the first such units in New York and is currently one of eleven TCUs in New York State. TCU patients have access to all the medical staff specialties, as well as the pharmacy, clinical nutritional services, respiratory therapy, diagnostic imaging and the diagnostic laboratory.

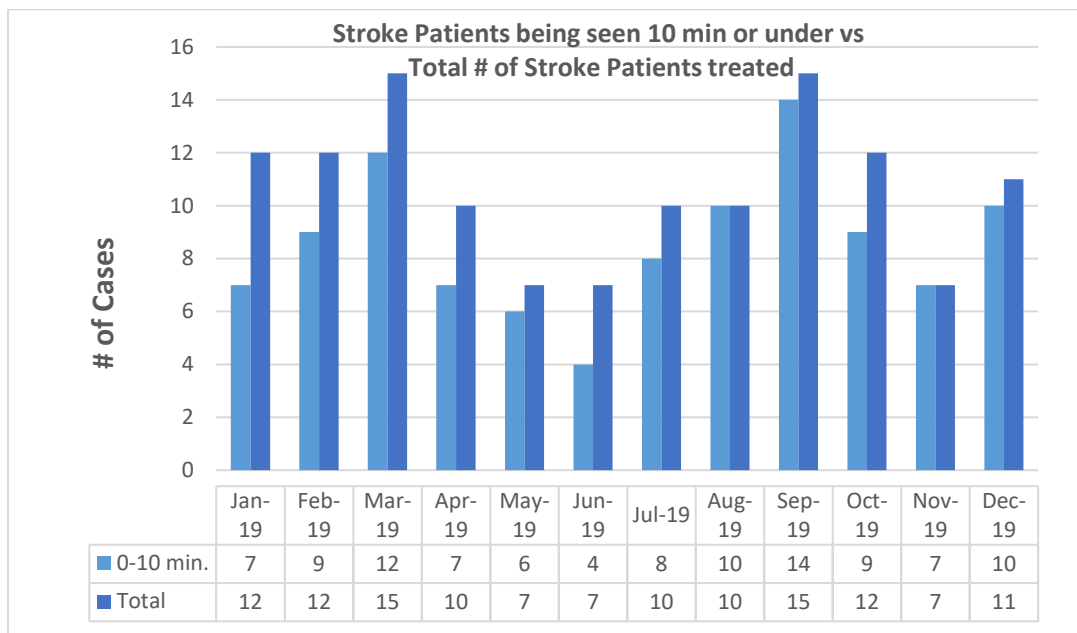
Through staff accountability, personal protective equipment (PPE) compliance, education, and daily assessment of the necessity of catheters, the TCU achieved a remarkable rate of zero for hospital acquired infections in 2019. These include: Methicillin-resistant *Staphylococcus aureus* (MRSA), Vancomycin-resistant enterococci (VRE), *Clostridium difficile* (C. diff), Carbapenem-resistant Enterobacteriaceae (CRE), catheter-associated urinary tract infections (CAUTI), and Central Line-associated Blood Stream Infections (CLABSI).

Professional Organizations 2019

EMPLOYEE	TITLE	OFFICES HELD
Maureen Altieri, MSN, RN, NEA-BC	Director of Service Excellence and Magnet	New York State/Vermont Magnet Hospital Consortium Chairperson 2016 – present
Irene Cassata, BSN, RN	Imaging Services Clinical Nurse	Vice President of Graduate Nursing Student Organization at St. Joseph's College
Maureen M, Chernosky, RN- BC, MSN, CEN, CCRN, ACNS-BC	Clinical Instructor	New York State Delegate to the National ENA General Assembly Suffolk County Chapter Emergency Nurses Association- Education Chair 2019
Marina Grennen	Clinical Instructor	ENA Treasurer 2019 Injury Prevention Chairperson for Suffolk ENA 2019
Theresa Grimes, PhDc, FNP- BC, RN-BC, CCRN	Integrative Pain Service Nurse Practitioner	ASPMN Long Island Chapter Secretary Research Committee Chair 2019
MaryEllen Lasala, PhD, RN	Clinical Instructor	Member and Counselor for Sigma Theta Tau International, Kappa Gamma Chapter
Joanne Lauten, MSN, RN, CPHQ, SCRNP	Director of Quality Management	Greater NY Stroke Coordinators Consortium (GNYCCC) Past President 2019
Lilly Mathew, PhD, RN	Nurse Statistician/ Nurse Researcher	Board Member for the Transcultural Nursing Society (TCNS) Northeast Chapter
Christine McKeon, MSN, RN, CEN	Assistant Nurse Manager	Suffolk County Chapter of the Emergency Nurses Association Immediate Past President 2019
Marie Mulligan, PhD, RN, CNOR, NEA-BC	CNO / Vice President for Nursing	? Nassau-Suffolk Hospital Council Nurse Executives Committee Chairperson
Marie O'Brien, MSN, RN- BC, ANP-C, CCRN	Pain Management Coordinator	American Society for Pain Management Nursing (ASPMN) Master Faculty Advanced Pharmacology ASPMN Long Island – President Elect 2019
Genine Schwinge, RN, ANP- BC, PNP, VA-BC	Nursing Vascular Access Coordinator	Member of the Editorial Review Board for The Journal of the Association for Vascular Access and The Journal of Infusion Nursing
Faustina (Tina) Stoebe, MS, RN-BC, RN, CPAN	Clinical Instructor	President for NYSPANA District One (Nassau/Suffolk) Board Member NYSPANA

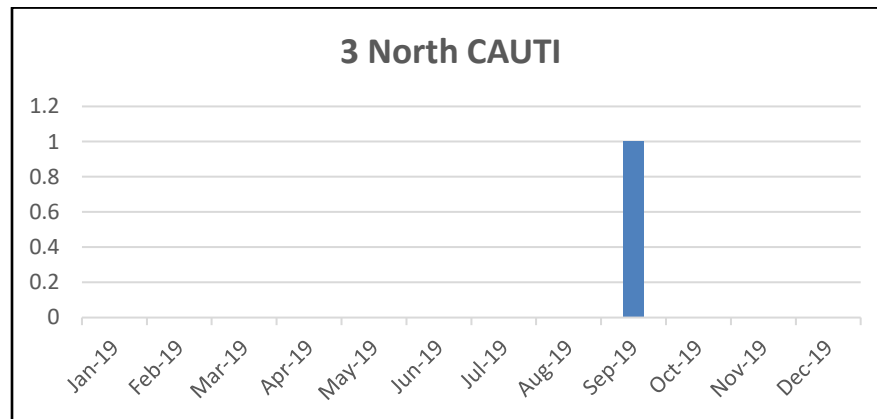
Interprofessional Approach to Improving Door to Doc Stroke Outcomes

Effective stroke treatment is built on the principle of “time equals brain”. Successful triage must include a dependable method of recognition of stroke symptoms, especially in non-emergency medical service (EMS) patients. The goal for the acute management of patients with stroke is to stabilize the patient and to complete an initial physician evaluation and assessment within 10 minutes of arrival. An interprofessional Code Orange Team collaborated to improve door to doc time. Interventions included education to ED providers to have a lower threshold to call Code Orange, including all patients with dizziness. Patients with a last known well time up to 24 hours should also be included. Triage RNs and ACPs were instructed to immediately contact the ED physician when a Code Orange patient is identified. In addition, a consistent process for managing Code Orange patients was established.



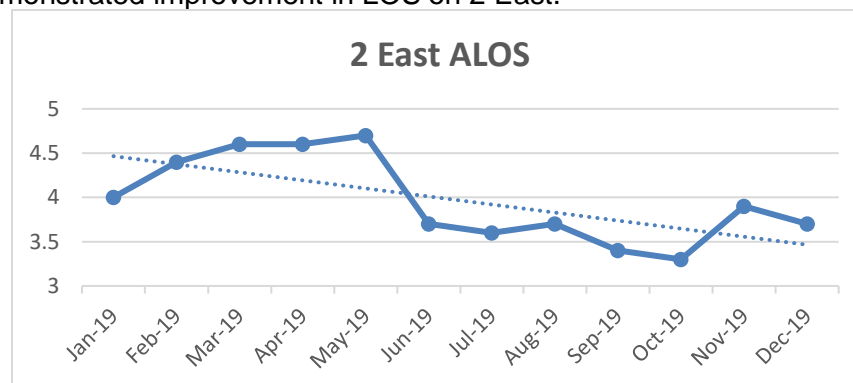
Preventing Catheter Associated Urinary Tract Infections (CAUTIs)

According to the Center for Disease Control and Prevention (CDC) approximately 75% of hospital-acquired urinary tract infections (UTIs) are associated with a urinary catheter. CAUTI complications can include increased mortality, morbidity, hospital cost, and length of stay. In January 2019 the clinical nurses on 3 North (a 35-bed Telemetry/Stepdown unit) developed an evidence-based practice project to assess necessity and indication of each indwelling urinary catheter ordered. A literature search was conducted and indicated that in addition to nursing care of the catheter, an interprofessional approach to review the necessity of any indwelling catheter was also vital in decreasing catheter utilization and CAUTIs. The registered nurses advocated for avoidance and/or early removal of indwelling urinary catheters during interprofessional communication with physicians, physician assistant and advanced practice registered nurses (APRNs). Their advocacy resulted in an 80% decrease in CAUTIs from 2018 to 2019.



Decreasing Length of Stay (LOS) on 2 East

Jeanne Brennan, MSN, RN-BC, CNL, nurse manager of 2 East is a member of the LOS committee. She collaborated with assistant nurse managers, clinical nurses, hospitalists, residents, physical therapists, and social workers to create a structure for interprofessional rounds on 2 East. A large white board is placed in the nurse's station with a list of discharges and potential discharges and what is needed to expedite a patient's discharge. At 9:00 a.m. the issues are reviewed and discussed in a systematic manner. Nurses continually follow up on any issues and social workers and physical therapists refer to the white board for reminders throughout the day. In addition, an interprofessional huddle focused on discharge was implemented in June 2019. The team meets every afternoon to review and complete outstanding patient needs prior to discharge. An intent to discharge order is written by the physician for appropriate patients. This is an indicator for the team to prioritize interventions which will prepare the patient for discharge the following day. These interventions resulted in a demonstrated improvement in LOS on 2 East.



New Knowledge, Innovations, and Improvements

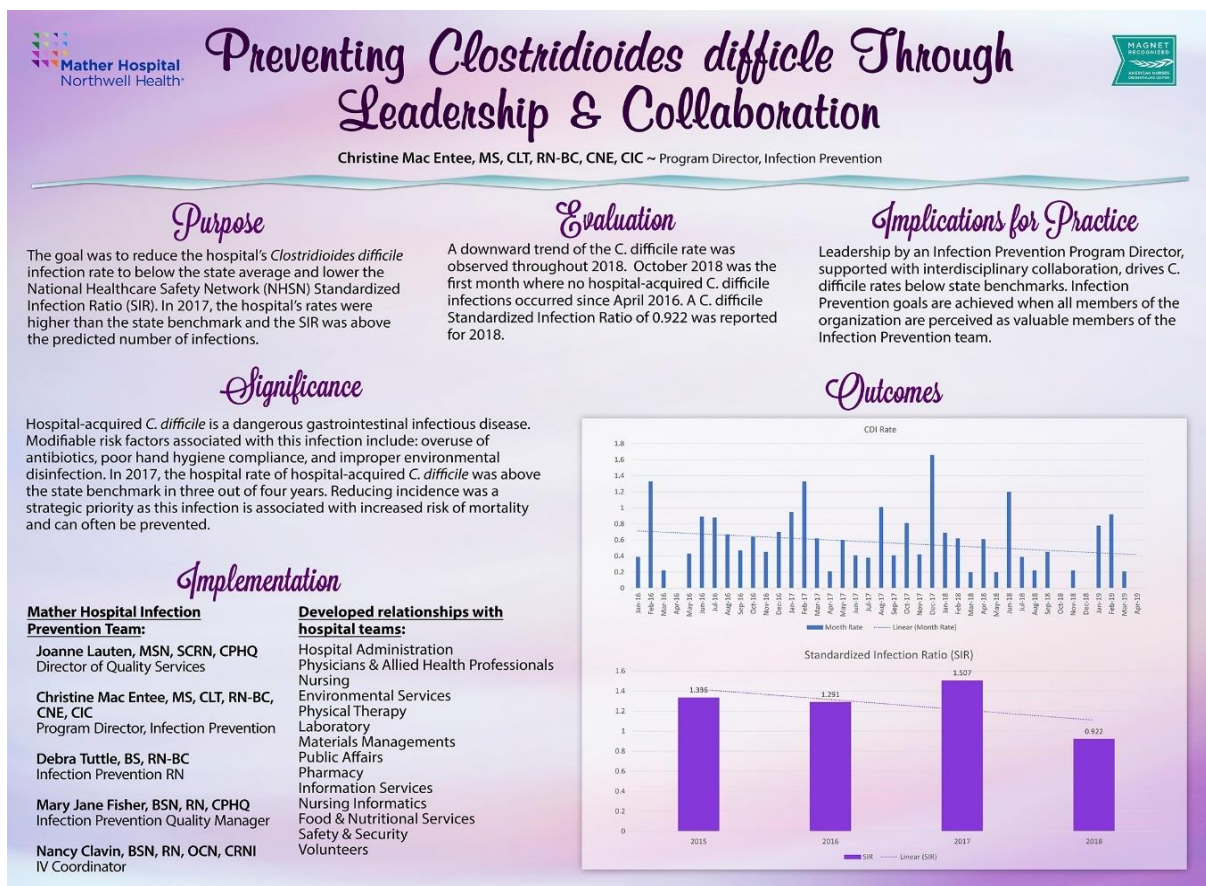


Annual Nursing Research and Evidence-based Practice Conference

On June 7, 2019 Mather Hospital's Nursing Research and Professional Development Council hosted the ninth annual nursing research and evidence-based practice (EBP) conference. Objectives for the day included discussing the current status of quality and caring in professional nursing, presenting an overview of existing challenges facing professional nurses working in a variety of health care settings, and showcasing clinical research, EBP, and quality improvement projects investigating phenomenon impacting nursing science.

The keynote speaker was Joanne R. Duffy, PhD, RN, FAAN a nurse theorist who was the first to link nurse caring to patient outcomes. She developed the Quality-Caring Model® which places relationships at the center of the therapeutic process. She is also the author of *"The Quality-Caring Model® and the Caring Assessment Tool"*.

There were 70 attendees from academia and acute care hospital settings. There were two panel sessions with ten speakers who presented such topics as *"Health-related Majors vs. Other Majors: Do Those Who Learn Patient-centered Care Engage in Better Self-Care?"*, *"Score Card: Improving ED Nurse Performance"*, and *"A Team STEPPS-Guided Rapid Response System for Reducing Door-to-Needle Time."*





Magnetizers: A Peer-to-Peer Approach to Magnet® Site Visit Preparation

Joan Goldberg RN
Kathy Krygier-Rate RN
Kristi O'Hagan RN
Justin Stroker RN
Donna Keltz RN
Kelly Bydenburg RN
Sarah Donahay RN



Background/Significance

- The purpose of the Magnet® site visit is for the appraisers to "validate, verify and amplify compliance and encouragement of the Magnet® components" (ANCC, 2019).
- The adage, "You never have a second chance to make a first good impression" applies to the Magnet® site visit.

Problem

- Preparing for the Magnet® site visit is a great challenge.
- Little research has been conducted related to Magnet® site visit preparation. Therefore, there is a lack of scientific knowledge describing evidence-based "best practices" to serve as a guide for successful site visit preparation.
- Published literature consists primarily of descriptions of the actual site visit at various hospitals. Articles fail to identify approaches and processes found most beneficial vs. those not beneficial in pre-actively preparing nurses and hospital staff for a successful Magnet® site visit experience.

Purpose

- To describe an innovative approach, processes and interventions taken to prepare nurses and hospital staff for a successful ANCC Magnet® site visit at Mather Hospital-Northwell Health.
- Lessons learned and recommendations will be shared by the Magnet® Motivators.

Strategy & Implementation

- Murie Mulligan PhD, RN, NEA, AQRN, Chief Nursing Officer, used knowledge gained during the initial Magnet® site visit (2014) to improve preparation for a re-designation site visit in 2018.
- The key to success was adopting a peer-to-peer approach.
- Seven clinical nurses from diverse specialties participated as Magnet® Magnetizers.
- A curriculum with clear goals was developed based on the Magnet® Program, Magnet® Document, Quality Outcomes, Research and EBP.
- Information was disseminated using various teaching methods.
- Magnetizers interacted with staff in all clinical areas, on all shifts, and weekends.
- Magnetizers served as escorts during the Magnet® site visit in January 2018.

Magnetizers

- Magnetizer candidates were recommended by their Nurse Managers and Nursing Professional Development Educators based on excellent clinical performance and leadership potential.
- Candidates were interviewed by the CNO, Magnet Program Director, VP for Nursing Professional Development and the Director of Nurse Recruitment/Retention.

Professional attributes included the following:

- Dependable
- Motivated for challenge
- Time-management skills
- Flexibility with scheduling
- Comfortable speaking with and educating individuals and groups
- Skills needed to develop educational tools
- Positive attitude
- Collegial, respectful



Scheduling

- Magnetizers...
- Worked two of their three 12-hour shifts each week.
 - Adjusted their 12-hour shifts to accommodate staff availability for education on day and night shifts.
 - Interacted with staff in all clinical areas, on all shifts, and weekends.
 - Scheduled several visits to off-site services (WTC, Partial Hospitalization) over the course of site preparation.

Developing a Curriculum

- Reviewed materials from 2014 Magnet® Designation site visit preparation.
- Created modules based on the identified educational needs.
- Formulated curriculum timeline as a guide for educational efforts and progress.
- Created an attendance record to assess staff participation on all shifts and nursing units, including out-patient and off-site offices.
- Created and disseminated an overview of the Magnet® Program and Magnet® Model over the first three weeks of education to build a strong knowledge base among staff.
- Built slide decks and educational exercises based on each component of the Magnet® Model, incorporating Magnet® Document stories.
- Education for each module spanned 2 to 3 weeks depending on attendance and compliance.
- Final weeks of education focused on the Hospital's Professional Practice Model, and "the Big Three": RN Satisfaction, Quality Outcomes, and Patient Satisfaction scores, included a list of possible site visit questions.
- Hosted a series of open door forums to reinforce education and empower staff after individual nurses were chosen for meetings with the Appraisers, the Magnet® Program Director and Magnetizers.

Disseminating knowledge

- Rounded on units according to the determined schedules, multiple times throughout the shift.
- Disseminated information using various teaching methods such as: verbal instruction, teach-back, games, and slide deck presentations.
- Created and rehearsed each module (presented in under 10 minutes, allowing for impromptu education).
- Established a dedicated binder for educational materials on each clinical unit. (Once a module was completed, a copy of the education was placed in the binder for future review.)
- Provided and emphasized unit-related stories during educational efforts.
- Provide one-on-one education to staff at their workstation (when unable to gather a group).
- Designed a cart, decorated with holiday themes, which held educational materials and rewards for staff during rounding.
- Engaged interprofessional departments in basic Magnet® education efforts (Recognized them with blue ribbons to display in their department).
- Provided individual and group education to reinforce education (2 weeks before site visit).
- A "cheat sheet" key ring was adapted and revised from the previous designation material and distributed to all staff selected to attend a meeting.
- Lists of possible questions were developed and reviewed with unit staff in the final weeks of preparation.

Incentivizing Engagement

- Educational cart...was focal point of the Magnetizers' educational efforts. (Well received and appreciated by entire hospital staff.)
- Engagement materials included custom-built crosswords, word searches, and question sets at the end of presentations.
- Pens, stress balls, phone kick-stands, and badge pulls were branded with "Get Magnetized" logo.
- Giveaways during the Holiday season were wrapped in holiday wrapping paper.
- Customized granola bars, candy bars and water bottles with inspirational and comical quotes.
- Nursing Survival Kits handed out on the more hectic nights.
- A game of educational Cornhole in the cafeteria challenged overworked staff on their Magnet® knowledge.
- Magnetizers rounded on evenings and overnight shifts with a hot chocolate cart equipped with a variety of toppings on colder winter nights.

Site Visit Preparation

- Meeting schedule and rooms secured; floor plan for the site visit developed.
- The route of the floor plan highlighted attractive aspects of the hospital's environment.
- The route was rehearsed by the Magnetizers in the weeks prior to the visit.
- Created a "group chat" with members of nursing management and administration to facilitate communication during the site visit.
- Each Magnetizer had an individualized schedule with defined roles for every moment of each day of the site visit.
- Magnetizers (3) paired with each Magnet appraiser, acted as a personal guide.
- Magnetizers (4) designated to a role of either "head" or "tail".
- A "head" would travel ahead of the Appraiser, brief the staff on the upcoming unit visit, and drop off attendance sheets to each unit.
- A "tail" would travel behind the Appraiser, debrief the staff to gain insights on the visit, and collect attendance sheets.
- Other jobs included time-keeping, attendance taking at meetings, room checks, and setting up lunches - Public Affairs, and Nursing Informatics departments were involved in these processes.

Evaluation/Outcomes

- During the Magnet site visit, over 80% (n=450) of clinical nurses interacted with Magnet appraisers.
- Nurses felt well-prepared to respond to questions.
- Appraisers indicated that nurses were extremely knowledgeable about the Magnet® Recognition Program and reflected a high degree of professionalism.
- Re-designation was achieved in April 2018 with an exemplar in Nursing Research and Evidence-based Practice.



Considerations for Future Magnet Designations

- Chronicle the entire Magnet® site visit preparation process with photos, in addition to narrative descriptions.
- Conduct research on "best practice" interventions used during site preparation to engage and educate staff.
- Educational modules must be kept to under ten minutes on nursing units. (Early modules, while more comprehensive, were not time efficient because staff were often not able to stay for the entire presentation.)
- During the site visit, provide Magnetizers with in-house communication devices for more efficient communication.

Implications for Practice

- A peer-to-peer approach, using clinical nurses as Magnet® Magnetizers, was effective in achieving a highly successful site visit in January 2018.
- Magnetizers were empowered clinical nurses whose leadership helped their colleagues identify, understand and communicate the important influence of nurses on achieving high quality patient care outcomes at Mather Hospital-Northwell Health.



Safe Medication Practice by New Graduate Nurses Easy as 1, 2, 3

Team Members: Tina Stoebe MS, RN-BC, CPAN; Patty Alban MSN, RN, CEN; Marsha Deckman MSN, RN, NE-BC, ONC



Background & Significance

- Student nurses receive little hands-on experience administering medications.
- Lack of experience places new graduate nurses "at risk" to make medication errors (Evans, 2018).
- Educational programs aimed at preventing medication errors by new graduate nurses must include interactive, technology-based learning methods. (Battie & Tyson, 2018)
- Common types of medication errors may include:
- Incorrect dispensing
- Overriding alerts (during provider order, pharmacy filling, nurse barcoding)
- Incorrect syringes for administration

PICO(T) Question

- P** New graduate nurses working in acute care are "at risk" to make medication errors
- I** Does an interactive, technology based Medication Administration Education during orientation
- C** Compared to a traditional medication education
- O** Decrease the number of medication errors
- T** In first year of practice

Evidence Synthesis

- Research identifies a positive correlation between use of technology and improved student learning outcomes (Darnewood, 2016).
- This is particularly true for the Millennial Generation, who prefer technology-based, interactive learning activities (Shatto & Erwin, 2017) and expect educators to use creative teaching methods (Herman, 2016)

Recommendations for Practice Change

- Creating an understanding environment with attention to the inadequacy of preparation at the academic level was key to the success of the program.
- Among the hospital's strategies is a "JUST CULTURE" which contributes to a healthy work environment improving patient care at all levels.
- Safe Medication Administration is among the highest priorities.
- Research indicates that achieving high quality learning outcomes with Millennials requires use of interactive, technology-based teaching methods, such as: the use of simulation.

Case Study

- 61 year old male with a history of ETOH abuse, hemophilia, black stools, underlying COPD, GI Bleed
- Allergy: Warfarin
- Diet: Regular with green leafy vegetables
- Labs:
- K 4.0
- PT 11.0
- INR 2.5
- Vital Signs:
- HR 56
- RR 16
- Temp 99
- Medications Ordered:
- Flovent, Coumadin 10mg daily, KCL 40 meq IVPB, Lopressor 25mg BID (hold for HR<60, SBP <90), Prevacid 15mg tablet.



Outcome & Evaluation

- Among 57 new graduate nurses hired in 2017, ten medication errors occurred (medication error rate of 18%).



- After the new "Safe Medication Administration" Educational Program was initiated, zero medication errors occurred among 52 new graduate nurses hired in 2018.

Implications for Practice

- New graduates are "at risk" to make medication errors.
- The majority of new graduates are Millennials with technology-focused learning needs.
- Use of non-traditional, interactive, technology-based "Safe Medication Administration" Educational Program prevented medication errors among new graduate nurses.



Insulin syringe bar coding to ensure use of correct size syringe during insulin administration. By enabling new graduate nurses to practice in a training environment by scanning insulin syringes, the hospital contributes to a healthy work environment by improving patient care at all levels.

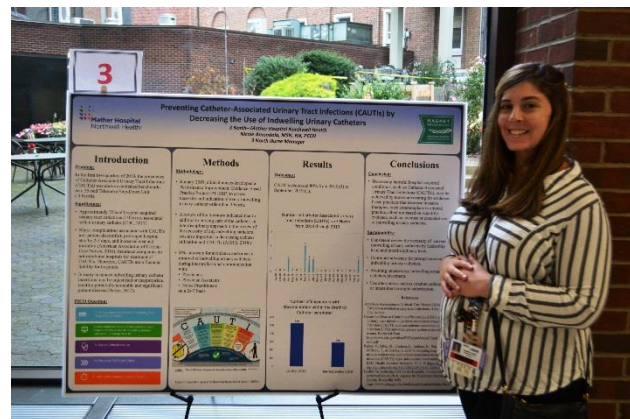
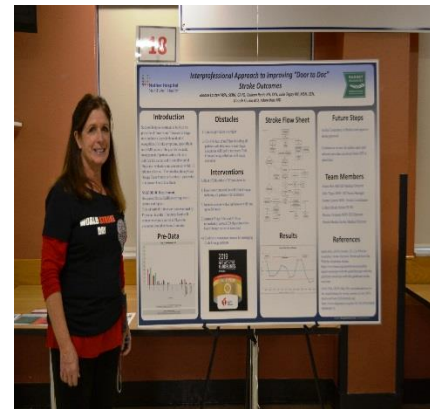
Contributions to Program Success

Marie Mulligan CNO, PhD, RN, NEA, CNOR
Brandy Feliu AVP of Nursing Professional Development
Nursing Professional Development Educators
Sarah Eckardt MS, BA, Statistician
Brenda Howard, Information Services

Nursing Quality Showcase

Hospital Quality week was celebrated on October 29, 2019 with the ninth annual Nursing Quality Showcase sponsored by the Nursing Quality Council and the Hospital Quality Management Department. The posters displayed all of the organization-wide quality improvement projects and outcomes. There were 28 poster presentations demonstrating frontline leadership projects, evidence-based nursing practice projects, and interprofessional problem-solving initiatives.

In addition, Judy Moran, DNSc, RN, NE-BC, BC and Sarah Eckardt, MS provided a Power point presentation; “*Understanding Quality Improvement*”.



2019 IRB Approved Research Studies

Title	Investigators	Research Design
Effect of Reiki Therapy on Pain Among Postoperative Total Joint Replacement Patients	Marie O'Brien, MSN, ANP-C, RN-BC, CCRN (PI) Patricia Dodd, ANP-C Margaret Scharback, RN	Non-Experimental Descriptive/Correlational Cross Sectional
Use of Acupuncture in Integrative Pain Management by Advanced Practice Nurses: A Pragmatic Study Among Acute Care Patients	Marie O'Brien, MSN, ANP-C, RN-BC, CCRN (PI) Patricia Dodd, APN-C Mehran Golpariani, MD	Non-experimental Mixed Methods
The Patient Mobility Bundle: Preventing Falls and Employee Injuries	Constance Calisi, MBA, BSN, RN (PI) Sarah Eckardt, MS Erin Dicandia, DPT Julie Tegay, MSN, RN, CEN Judith Moran-Peters, DNSc, RN, NE-BC, BC	Non-Experimental Descriptive/Correlational Retrospective Perspective
Impact of Educational Program on "Expressions of Humanism" on Caring Behaviors, Patient Experience and Quality Outcomes	Northwell Institute for Nursing System-wide Nursing Research Study Judith Moran-Peters, DNSc, RN, NE-BC, BC Site Principal Investigator at Mather Hospital	Non-experimental Descriptive/Correlational

Publications



Nursing Administration Quarterly April/June 2019

Authentic Nurse Leadership Conceptual Framework. Nurses' Perception of Authentic Nurse Leader Attributes. Marie Giordano-Mulligan, PhD, RN, NEA-BC, CNOR; Sarah Eckardt, MS



American Psychiatric Nurses Association June 2019

Effects of Animal-Assisted Activity on Mood States and Feelings in a Psychiatric Setting. Sandra Brown, BSN, RN-BC; Jill Snelders, MBA, CTRS; Joan Godbold, BSN, RN-BC; Judith Moran-Peters, DNSc, RN, NE-BC, BC; Denise Driscoll, RN-BC, CARN, PMHCNS-BC, NPP; Donna Donoghue, MD; Lilly Mathew, PhD, RN; Sarah Eckardt, MS

2019 Nursing Poster and Podium Presentations

Date(s)	Conference	Location	Presenters	Podium/Poster Title
March 21, 2019	NYU/Winthrop 6 th Annual Nursing Research and EBP Conference	North Hills Country Club Manhasset, NY	Patricia Dodd, RNP-C Margaret Scharback, RN Judith Moran-Peters, DNSc, RN, NE-BC, BC	Poster - <i>Reiki: Decrease Opioid Usage in Elderly Joint Replacement Patients</i> Poster – <i>Empowering Nurse Leaders to Become EBP Experts, Lifelong Learners, and Problem Solvers</i>
April 9, 2019	2019 Northwell Patient Experience Conference	Long Island Marriott Uniondale, NY	Denise Driscoll, RN-C, CARN, PMHCNS-BC, NPP Christine Mc Keon, BSN, RN, CEN	Poster – <i>Joining Forces: Positive Outcomes Associated with Placing Behavioral Health Staff in the Emergency Room</i>
May 23, 2019	Northwell Health's 25 th Annual Nursing Research/EBP Conference	Leonard's Palazzo Great Neck, NY	Tina Stoebe, MS, BC, RN, CPAN Pasqua Spinelli, PhD, PMHNP-BC	Poster - <i>Safe Medication Practice by New Graduate Nurses: Easy as 1, 2, 3</i> Poster - <i>A Nurse Practitioner-led Urgent Care Office: Decreasing Emergency Room Visits</i>
June 7, 2019	Mather Hospital's 9 th Annual Nursing Research/EBP Conference	The Hilton Garden Inn Stony Brook, NY	Judith Moran-Peters, DNSc, RN, NE-BC Pasqua Spinelli, PhD, PMHNP-BC Denise Driscoll, RN-C, CARN, PMHCNS, NPP Brandy Feliu, MSN, RN Marsha Deckman, MSN, RN, NE-BC, ONC Judith Moran-Peters, DNSc, RN, NE-BC Loretta Hill-Civil, BSN, RN, PCCN Julie Tegay, BSN, RN, CEN-BC Maryann Goodman, MSN, EMBA, RN, ONC	Podium – <i>The Patient Mobility Bundle: Preventing Patient Falls in Acute Care</i> Podium and Poster – <i>A Psychiatric Nurse Practitioner-led Urgent Care Office Decreasing Emergency Room Visits</i> Podium and Poster – <i>To Go Boldly: Operation Mental Health in the Public Library</i> Podium - <i>First in Flight: Development of a PTAP Program</i> Podium and Poster – <i>Safe Medication Practice by New Graduate Nurses: Easy as 1, 2, 3</i> Podium – <i>The Art and Science of Professional Practice Models in Nursing</i> Poster – <i>Expediting Emergency Department/Telemetry Turnaround Time</i> Poster – <i>Innovative Elements of a Successful Fall Prevention Program</i>

			<p>Marie O'Brien, MSN, RN, ANP-BC, CCRN Patricia Dodd, ANP-BC Margaret Scharback, RN</p> <p>Denise Driscoll, RN-C, CARN, PMHCNS, NPP</p> <p>Joan Godbold, BSN, RN-BC</p> <p>Christine MacEntee, MS, CLT, RN-BC, CNE, CIC</p>	<p><i>Poster – Reiki: Decrease Opioid Usage in Elderly Joint Replacement Patients</i></p> <p><i>Poster - Joining Forces: Positive Outcomes Associated with Placing Behavioral Health Staff in the Emergency Department</i></p> <p><i>Poster – Magnet Magnetizers: A Peer to Peer Approach to Magnet Site Visit Success</i></p> <p><i>Poster – Preventing C. Difficile Through Leadership and Collaboration</i></p>
July 15-17, 2019	World Congress on Nursing and Healthcare	Rome, Italy	Pasqua Spinelli, PhD, PMHNP-BC	Podium – <i>A Psychiatric Nurse Practitioner-led Urgent Care Office: Decreasing Emergency Room Visits</i>
September 20, 2019	American Society for Pain Management Nursing (ASPMN)	Portland, Oregon	<p>Marie O'Brien, MSN, RN, ANP-BC, CCRN</p> <p>Patricia Dodd, ANP-BC</p>	<p>Podium – <i>Improving the Image of Pain Care Through Advanced Nursing Practice</i></p> <p>Podium - <i>Acupuncture for Pain: A Feasibility Study for the Integrative NP Pain Service</i></p>
October 10-12, 2019	ANCC National Magnet Conference®	Orlando, Florida	<p>Marie O'Brien, MSN, RN, ANP-BC, CCRN</p> <p>Patricia Dodd, ANP-BC</p>	Podium – <i>Improving the Image of Pain Care Through Advanced Nursing Practice</i>
Abstracts Accepted for Presentation				
October 2019	Nurse-led Care Conference: Designing the Future of Healthcare	Nashville, Tennessee	Marie O'Brien, MSN, RN, ANP-BC, CCRN	Panel – <i>Improving the Image of Pain Care Through Advanced Nursing Practice</i>
October 2019	American Psychiatric Nurses Association 33 rd Annual Conference	New Orleans, Louisiana	Denise Driscoll, RN-C, CARN, PMHCNS, NPP	Poster – <i>Joining Forces: Positive Outcomes Associated with Placing Behavioral Health Staff in the ED</i>
October 2019	16 th International Conference of the Society for Integrative Oncology	New York, NY	<p>Marie O'Brien, MSN, RN, ANP-BC, CCRN</p> <p>Patricia Dodd, ANP-BC</p>	Podium – <i>Improving the Image of Pain Care Through Advanced Nursing Practice</i>
November 2019	45 th Biennial Convention: Sigma Theta Tau International Honor Society of Nursing	Washington DC	<p>Judith Moran-Peters, DNSc, RN, NE-BC</p> <p>Christine MacEntee, MS, CLT, RN-BC, CNE-CIC</p> <p>Julie Tegay, BSN, RN, CEN-BC</p>	<p>Podium – <i>Joining Forces: Positive Outcomes Associated with Placing Behavioral Health Staff in the ED</i></p> <p>Podium – <i>Preventing C. Difficile Through Leadership and Collaboration</i></p> <p>Podium – <i>Innovative Elements of a Successful Fall Prevention Program</i></p>

Back page