Report to the Community
Mission Statement

John T. Mather Memorial Hospital is an accredited 248-bed, non-profit community teaching hospital dedicated to providing a wide spectrum of healthcare services of the highest quality to the residents of Suffolk County in a cost effective manner.

As members of the Mather Hospital Family - trustees, medical staff, hospital staff, volunteers and benefactors - we are committed to providing care to the best of our ability showing compassion and respect and treating each patient in the manner we would wish for our loved ones. We will meet or exceed each patient’s expectations through the continued collaborative efforts of each and every member of the Mather Hospital Family.

Our Vision

Mather Hospital will become the best community hospital in New York State.

The Mather Pledge

We pledge to provide your healthcare in an atmosphere of understanding and compassion.

We pledge to provide you with technologically advanced state-of-the-art healthcare, as cost effectively as possible.

We pledge to respond quickly to your needs and concerns, to answer your questions and to respect your dignity and privacy.

We pledge to serve you nutritious and tastefully prepared meals in a timely manner and following your specific medical needs.

We pledge to provide your care in an environment that is safe, clean and pleasant.
President’s Message

Each year, John T. Mather Memorial Hospital creates a Report to the Community, a document that essentially serves as an annual report for Mather Hospital. I am pleased to provide you with this copy of our 2016 Report to the Community.

In this report you’ll find a review of our new and innovative healthcare services and achievements of the past year – most notably our being named Hospital of the Year by Long Island Business News, The Centers for Medicare & Medicaid Services awarding Mather Hospital four stars – the highest of any Long Island hospital – the continued growth of our Graduate Medical Education program, and our designation as a Center of Excellence in Robotic Surgery™ by the Surgical Review Corporation, the first in New York State.

The Report includes information about our services and programs, a review of our operational and financial performance for 2016, our community outreach and fundraising events, and the Hospital’s policies regarding access to care – regardless of the ability to pay.

This Report also contains a summary of our public health priorities under our Community Service Plan for 2016-2018 — reducing obesity in children and adults, increasing access to quality preventive programs and chronic disease management programs in clinical and community settings, and addressing mental health and substance abuse. Those priorities were selected after a Community Needs Health Assessment conducted in collaboration with the Long Island Health Collaborative, composed of Long Island hospitals, local health departments, social service organizations, public health specialists from colleges, and others who form the core of health and human services for Long Islanders.

At the heart of everything we do is our firm commitment to uphold our Mission Statement. This is measured by our commitment to people, service, quality and safety, and innovation and growth. In short, our top priority remains, as it has for 87 years, caring for our patients in the manner we would wish for our loved ones.

Naturally, we are greatly interested in receiving your comments and suggestions regarding our performance and our priorities in meeting your health needs. Your input will be used to reassess the Hospital’s strategic direction in meeting the community’s needs for the future.

On behalf of everyone in the Mather Hospital Family, I thank you for your past and continuing support of John T. Mather Memorial Hospital.

Sincerely,

Kenneth Roberts
President
The Year in Review

Mather was named Hospital of the Year for the 2016 Achievements in Health Care awards (formerly called Health Care Heroes), presented by Long Island Business News. The award was a recognition earned through the dedication of every staff member, physician, volunteer and board member. In addition, Dr. Gregory Brevetti and Dr. Judith Moran-Peters, RN were honored as Physician Hero and Nurse Hero, respectively.

Mather’s reputation for quality care and patient safety continued to be recognized by rating agencies in 2016. The Centers for Medicare & Medicaid Services (CMS) awarded Mather Hospital four stars – the highest of any Long Island hospital – for patient experience, safety, and timely and effective care measures based on publicly reported data from the Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) Survey. Only five hospitals in the New York metro area received four stars or more in those ratings, and only 13 in New York State.

US News & World Report rated Mather Hospital among the best hospitals in New York State in its annual Best Hospitals rankings. U.S. News compared nearly 5,000 medical centers nationwide in 25 specialties, procedures and conditions. Mather was ranked 19th out of almost 250 hospitals in New York State. Seven hospitals tied for the 19th spot on the list. Mather also was rated as “high performing” for four procedures/conditions – abdominal aortic aneurism repair, COPD, colon cancer surgery and heart failure.

Medical residents specializing in psychiatry and diagnostic radiology joined Mather’s growing Graduate Medical Education program on July 1. The Psychiatry Residency Program is a four-year program that will have five residents per year for a total of 20 residents. Noam Fast, MD, is the program director. The Diagnostic Radiology Residency Program is a four-year program that will have three residents per year for a total of 12. Jared Dunkin, MD, is the director of the program. The new programs joined existing residency programs in Internal Medicine and Transitional Year, which brought the number of residents at Mather to 70.

Mather Hospital, along with Arif Ahmad, MD, was designated a Center of Excellence in Robotic Surgery™ (COERS™) by the Surgical Review Corporation (SRC), the first in New York State. The designation means that Mather and Dr. Ahmad are part of an elite network of surgeons and hospitals worldwide.

Mather surgeon Brian McGinley performs the world’s first total knee replacement using the Navio™ robotic-assisted surgical system. The system had been used at Mather for partial knee replacements.

Also in 2016 Mather Primary Care practices in Port Jefferson, Rocky Point and Stony Brook, part of Harbor View Medical Services, achieved NCQA Patient-Centered Medical Home (PCMH) Recognition. This was a major achievement for the practices and reflects a dedication to coordinated and patient-centered care.
At Mather’s annual One Enchanted Evening Gala in October, Donald Lippencott, MSFS, of East Setauket was named the 2016 Community Honoree. Derick George, MD, and the late William Konczynin, MD, were awarded the 2016 Theodore Roosevelt awards for service to the hospital and to the community.

October was also the time for Mather’s second annual Paint Port Pink breast cancer community awareness effort. The second annual Paint Port Pink involved 113 community partners.

HealthyU, Mather’s seminar series and health fair focused on physical, emotional and financial health, was expanded to a twice yearly event in 2016, with a spring semester in March and a fall semester in October. The October semester, which coincided with Paint Port Pink, included a women’s health track.

In November, a group of 19 community surgeons in partnership with Mather Hospital and Pinnacle III, a company that has developed ambulatory surgery centers nationwide, broke ground for the new freestanding Port Jefferson Ambulatory Surgery Center in Port Jefferson Station. The project, estimated to cost $12 million, will have six operating rooms equipped to handle procedures in orthopedics, ophthalmology, pain management, general surgery, neurosurgery and otolaryngology. The center is expected to take 12-16 months to complete.

In December, Mather became the first Long Island hospital to install a thermal (ice) storage system to help with cooling the hospital during warmer months. The new system, which is expected to be operational this summer, will shift a portion of the hospital’s peak electrical load from daytime to nighttime when electricity is more plentiful, less expensive and generated more efficiently, and will reduce consumption and peak demand. In addition to enabling the hospital to take advantage of lower nighttime rates, the system qualifies for new thermal storage rebates offered by PSEG Long Island under the Commercial Efficiency Program.
Regional Planning/Community Service Plan 2016-2018

Mather’s 2016-2018 Community Service Plan continued to address health issues in our communities. Mather in 2015 worked with the Long Island Health Collaborative (LIHC) to conduct a Community Health Needs Assessment to determine unmet health needs on Long Island. Based on the survey, the LIHC once again selected as its priorities:

1) Reducing obesity in children and adults,
2) Increasing access to quality preventive programs and chronic disease management programs in clinical and community settings,
3) Substance abuse/mental health prevention and treatment.

Obesity: Mather’s Comprehensive Medical Weight Management Program helps individuals achieve optimal health and maintain their best personal body weight. Each participant receives a full nutrition evaluation, individualized meal plan, weekly support, follow ups and metabolic testing. The program is supervised by a physician who specializes in weight loss. All classes are conducted by registered dietitian nutritionists.

As part of the Healthy Hospital Initiative, Mather continued its efforts to reduce the amount of meat purchased by 20% over three years. Its cafeteria featured Meatless Mondays, on which all meats are eliminated from the menu. The elimination of red meats and processed meats just one day a week can help improve heart health. In addition, the cafeteria increased its vegetarian options and continued to offer a daily “Healthy Plate” value meal that meets standards for total calories and saturated fat and includes fruit and vegetables. Mather also greatly reduced the amount of sugary drinks and candy in its vending machines, replacing them with healthy drinks and snacks displayed in prominent positions.

Mather’s Bariatric Center of Excellence, a leader in the area, performed more than 700 weight loss surgery procedures in 2016 with a proven record of patient safety. Mather Hospital, together with Dr. Arif Ahmad, Director of the Bariatric Program at Mather, is designated a Center of Excellence in Metabolic and Bariatric Surgery™ by the Surgical Review Corporation (SRC).

Increase Access to High Quality Chronic Disease Preventive Care and Management in Both Clinical and Community Setting:

Congestive Heart Failure Support Group– a program for community members diagnosed with Congestive Heart Failure and their caregivers, the monthly program aims to increase CHF patients’ understanding of and ability to successfully manage their chronic disease, thereby improving compliance follow-up with doctors after hospitalization, and quality of life. Attendees have the opportunity to have their questions and concerns answered by expert physicians and clinicians, and to offer support to others with the same diagnosis. Because many CHF patients have comorbidities, topics have included COPD/respiratory issues, arthritis, osteoporosis, back and neck pain, and nutrition.

Stroke Awareness & Outreach, Education/Support– Mather offered a stroke support group to stroke survivors and their caregivers in the community. The program may feature guest speakers from Physical Therapy, Pharmacy and other areas. Email blasts and an educational video for stroke patients will be taped to promote the support group. Stroke education also will be provided at health fairs and Mather Hospital’s HealthyU seminars, including information on lifestyle changes and medication management. Blood pressure and risk assessment screenings will be conducted at health fairs.

An educational display was posted in the hospital in conjunction with Go Red for Women. At those same health fairs and at our Community Interactive Health Fair at Smith Haven Mall, a Fortunato Breast Health Center nurse discussed breast health and screening and demonstrated breast
self-exam using breast prosthesis. Information on breast health also was distributed at the Hospital’s Families Walk & Run for Hope and at our HealthyU seminar series and health fair. We continued to offer free mammograms for those in our community who were uninsured or underinsured at the Fortunato Breast Health Center, underwritten by the Fund for Uninsured that is funded through donations and fundraising events such as the Pink Rock Golf Classic.

Mather’s Lung Cancer Screening Program targeted smokers and ex-smokers who met certain requirements. National studies have shown that screening with low-dose CT can detect lung cancer at its earliest and most treatable stage.

**Substance Abuse/Mental Health**: Mather’s Speakers Bureau offered a program on substance abuse and the opioid epidemic in our community. At our spring HealthyU, we offered a panel on the opioid epidemic.

Our full 2016-2018 Community Service Plan is available at www.matherhospital.org.

**Strategic Plan**

Mather Hospital will continue to serve as a community hospital providing inpatient and outpatient medical, surgical and behavioral health services to our patients in a safe environment, as cost effectively as possible. The Hospital will continue its commitment to be responsive to the community’s health needs by continually assessing and fulfilling its role in treatment, education and prevention through its Community Service Plan and by responding to the needs of the communities it serves.

**Our Communities**

Mather Hospital serves the residents of Suffolk County, drawing primarily from the north and central portions of the Town of Brookhaven. Our secondary service areas include the southern portion of Brookhaven. Nearly 80 percent of the patients discharged from Mather Hospital reside in 20 zip codes located no more than 10 miles from the Hospital.

**Responding to Community Needs**

Finding ways to best meet the changing healthcare needs of those we serve has been a priority for Mather Hospital since its first patient was admitted on December 30, 1929. Today, healthcare delivery and healthcare needs are changing rapidly. Mather works collaboratively with the Suffolk County Department of Health and the Long Island Health Collaborative to assess the health needs of the region.

Mather also responds to community needs through information gathered from government agency reports, published research studies, health-related news stories, reports generated by Mather’s committees and task forces, administrative planning sessions, statistical data and patient feedback gathered through written or telephone surveys and through contact with Mather staff.
### 2016 Statistics on Primary and Secondary Service Areas

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<td><strong>Total: Primary Service Area</strong></td>
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| **Secondary Service Area** | | | |
| Lake Grove 11755         | 1.0%       | 0.9%                 | 1.9%               | 1.6%         |
| Shirley 11967           | 1.4%       | 1.6%                 | 1.5%               | 1.4%         |
| Smithtown 11787         | 0.8%       | 0.4%                 | 1.5%               | 1.1%         |
| Saint James 11780       | 1.1%       | 0.6%                 | 0.0%               | 1.0%         |
| Mastic 11950            | 0.9%       | 0.7%                 | 1.5%               | 0.8%         |
| Riverhead 11901         | 0.7%       | 0.4%                 | 0.0%               | 0.8%         |
| Nesconset 11767         | 0.6%       | 0.5%                 | 0.0%               | 0.8%         |
| Manorville 11949        | 0.6%       | 0.5%                 | 1.1%               | 0.7%         |
| Mastic Beach 11951      | 0.6%       | 0.5%                 | 0.7%               | 0.6%         |
| **Running Total:**      |            |                      |                    |              |
| **Secondary Service Area** | **87.2%** | **89.9%**            | **80.4%**          | **87.2%**    |
| **All Others Remaining** | **11.1%** | **8.5%**             | **18.1%**          | **11.1%**    |
**Signature Programs**

**BACK & NECK PAIN CENTER**

Mather created the Back & Neck Pain Center to treat our patients’ pain through the most efficient and effective care, that is also the least invasive and least costly. The first step is an evaluation by the program’s nurse practitioner or physician assistant who then confers with the clinical care team to determine the best course of treatment. Referrals may be made to any combination of specialists, including physical therapy, pain management, chiropractic, orthopedic or neurosurgery, based on each patient’s need. The center incorporates support programs to help people learn lifestyle changes, such as diet and exercise, that are critical to help relieve pain, and prevent future recurrences.

**Behavioral Health Services**

Mather Hospital’s Behavioral Health Services offer programs that address specific psychiatric conditions and addictions, with inpatient, outpatient and partial hospitalization (return home daily after treatment/session) options. The Eating Disorders Program offers the only partial hospitalization program for adolescents with eating disorders in Suffolk County and the only program of its kind for adults on Long Island. Our Behavioral Health programs include an inpatient adult psychiatric unit, an inpatient adolescent psychiatric unit, Adult Partial Hospitalization Program, Adolescent Partial Hospitalization Program and Mental Health Clinic. In addition, Mather provides an Outpatient Alcohol and Substance Abuse Program licensed by the New York State Office of Alcoholism and Substance Abuse Services to provide outpatient services for individuals who are addicted to alcohol and other substances.

**Center of Excellence in Metabolic and Bariatric Surgery™**

The Center of Excellence in Bariatric and Metabolic Surgery (COEMBS™) at Mather Hospital features one of New York’s most experienced and successful bariatric surgeons and weight loss surgery teams as well as an encouraging support team. The team is led by Arif Ahmad, MD, Director of the Mather Hospital Center of Excellence in Metabolic and Bariatric Surgery, who has more than 30 years of surgical experience, with 15 years specializing in bariatric surgery, and is among the nation’s most respected and honored experts in this field. Procedures include sleeve gastrectomy, gastric bypass, banded gastric plication and gastric banding that employ the latest laparoscopic surgery techniques and robotic surgery for minimal scarring and improved recovery times. Mather Hospital, together with Dr. Ahmad, Director of the Bariatric Program at Mather, has been designated a Center of Excellence in Metabolic and Bariatric Surgery™ by the Surgical Review Corporation (SRC) continuously since 2007.

**Contessa Nadia Farber Emergency Pavilion**

In 2016, Mather’s Emergency Department logged 41,270 patient visits. The highly trained Emergency Department staff is always ready to handle a variety of unexpected medical crises that require immediate attention. Each patient who comes to the Emergency Department is triaged to assess the level and urgency of care needed. This allows the staff to identify and treat the most critically ill and injured patients first. Since cardiac disease and related disorders are the leading cause of death in our community, Mather’s Emergency Department includes a certified Stroke Center designed to quickly diagnose and ensure timely treatment of patients suffering heart attacks, strokes and related disorders.
**Fortunato Breast Health Center**

The Fortunato Breast Health Center at Mather Hospital provides state-of-the-art breast healthcare in surroundings that offer a sense of comfort, privacy and the assurance that each patient’s individual needs will be met. The Center has earned a three-year, full accreditation designation by the National Accreditation Program for Breast Centers (NAPBC), which is given only to centers that have voluntarily committed to providing the highest level of quality breast care and undergo a rigorous review of their performance. The Center advocates that anyone with high risk – or with dense breasts – couple the annual mammogram with a sonogram. Mather offered free screenings for under and uninsured individuals, which are underwritten by the Breast Center’s Fund for the Uninsured. Mather’s trained healthcare professionals offer regular digital mammograms, expert follow-up care, education for patients, families and the community, breast cancer support groups, nurse navigators and dedicated radiologists. Michelle Price, MD, and Joseph Carrucciu, MD, Co-Medical Directors of the Center, are breast imaging specialists.

**Joint Replacement Program**

Total replacement of the knee or hip allows people who cannot get relief from non-operative treatments to move past the pain that plagues them and reclaim their lives. Mather Hospital’s Total Joint Replacement Program is known for its quality of service, clinical expertise, compassionate treatment and exceptional patient care. The goal is to improve quality of life by reducing pain and increasing motion and function and allowing patients to return to work, sports and the activities of daily living. In 2016 the program for the first time began doing high-precision, robotic-assisted total knee replacements – in addition to partial knee replacements using the Navio™ system, which provides robotic assistance though an advanced computer program that relays precise information about the knee to a hand-held robotic tool that assists the surgeon during the procedure. The program held six free joint replacement seminars in 2016 at the Hospital and in Islandia, Bellport, Medford and Riverhead.

**Lymphedema Program**

The Lymphedema Treatment Center at Mather is one of the largest hospital-based programs on Long Island. Lymphedema is a swelling of the body’s soft tissue, usually in an extremity, caused by an accumulation of proteins, cells and water. Although lymphedema is a chronic condition, it can be managed with proper care and treatment. The program also conducts community lymphedema screenings.

**Pain Management Program**

The Weiss Center for Pain Management at Mather Hospital helps patients manage their chronic pain so they may return to a more normal lifestyle and improve their quality of life. The Weiss Center treats many types of pain, including those resulting from cancers, non-malignant pain syndromes, arthritis, fibromyalgia, headaches and scars, as well as lower back, neck, oral, facial and spinal pain.

**Precision CyberKnife of New York**

Precision CyberKnife of New York, a joint effort of Mather Hospital and New York Cancer & Blood Specialists (formerly NSHOA) increased its volume to 139 cases with a total of 545 fractions delivered. Precision CyberKnife offers patients with cancerous and non-cancerous tumors anywhere in the body – including the prostate, lung, brain, spine, liver, pancreas and kidney – a non-invasive…
treatment option that offers sub-millimeter accuracy. Precision CyberKnife focuses multiple beams of high dose radiation with extreme accuracy to the tumor while avoiding nearby healthy organs and tissue. The partnership combines the expertise of the radiation oncologists at New York Cancer & Blood Specialists with that of Mather’s interventional radiologists, pulmonologists, neurologists and other medical experts.

**Sleep Disorders Center**

Physicians certified in sleep medicine can help patients identify causes of their sleep disruption in an effort to minimize the impact that a lack of quality sleep can have on their quality of life and overall health. The Sleep Disorders Center is accredited by the American Academy of Sleep Medicine for meeting nationally recognized standards of excellence in healthcare, education and research. After a thorough medical examination, some patients may undergo an overnight polysomnogram, or sleep study, in a private room. The Center can diagnose sleep disorders in children as young as 2 years old.

**Surgical Services**

The Cody Ambulatory and Inpatient Surgical Pavilion is home to 11 operating rooms designed for a wide range of surgeries from minimally invasive and laparoscopic procedures to complex surgeries in most surgical areas. In addition to general surgery, the surgical center offers several specialty programs including weight loss, eye, joint replacement, neurosurgery cases and vascular surgeries. Mather’s surgical suites are suited for the performance of all types of major surgery. To enhance quality and efficiency, technologies include a high definition video platform that brings an unprecedented level of resolution and visual accuracy to the operating room; an innovatively designed surgical table that enhances patient comfort and procedure efficiency; and computer navigation technology that supports optimal alignment of orthopedic implants (knee replacement). Mather’s Robotically Assisted Surgery Program features the da Vinci Surgical System, which may result in smaller incisions, fewer infections and faster recovery, allowing patients to return home sooner. In 2016, the da Vinci robotic system was used for gynecologic, gynecologic oncology, urologic, thoracic and bariatric procedures.

**Wound Treatment Center**

Since 1991, the Wound Treatment Center at Mather Hospital has been providing comprehensive treatment for chronic or non-healing wounds, allowing patients to enjoy a better quality of life. At our facilities in Port Jefferson and Melville, a team of qualified healthcare professionals provides patients with a complete case management program, which begins at assessment, flows through extended treatment and includes support with insurance coverage for care and products. The results are high patient satisfaction rates, exceptional healing results and outstanding clinical outcomes.
Services and Screenings

Cancer Care/Registry

Mather Hospital’s Cancer Program received another three-year accreditation from the Commission on Cancer (COC) in July 2014 and maintained accreditation by the National Accreditation Program for Breast Centers (NAPBC). Approval by the COC and the NAPBC is given only to those facilities that have voluntarily committed to provide the best in diagnosis and treatment of cancers. This means that the community receives quality of care, ensuring that patients have access to the full scope of services required to diagnose, treat, rehabilitate and support patients with cancer and their families. Mather’s Tumor Registry collects data on type and stage of cancers and treatment results, and offers lifelong patient follow-up.

Critical Care

Mather Hospital has three critical care units: Intensive Care Unit (ICU), for the most critically ill patients who require intensive monitoring and care; Coronary Care Unit (CCU) for those patients requiring intensive care and monitoring for cardiac-related conditions; and the Surgical Step-Down Unit, an intermediary care unit designed for patients who require greater attention, but whose conditions are not so severe as to require intensive care. All three units are staffed 24 hours a day, seven days a week by intensivists, physicians who care for the most critically ill patients in the Hospital.

Inpatient Hemodialysis Unit

Healthy kidneys clean blood by removing excess fluid, minerals and wastes and produce hormones that keep bones strong and blood healthy. When kidneys fail, harmful wastes build up, blood pressure rises and the body may retain excess fluid and not make enough red blood cells. Hemodialysis replaces the work of failed kidneys, using a machine to clean and filter the blood, temporarily ridding the body of harmful wastes, extra salt and extra water. Hemodialysis also helps control blood pressure and the proper balance of important chemicals in the body such as potassium, sodium, calcium, and bicarbonate.

Hyperbaric Oxygen Therapy Unit

Mather Hospital’s Hyperbaric Oxygen Therapy Unit treats a wide range of conditions that respond to intense oxygenation, saving sight, limbs and lives. The Mather unit, the first of its kind on Long Island, is also the only one in Suffolk County available for emergencies 24 hours a day, seven days a week. The Mather hyperbaric unit is staffed by physicians board certified in hyperbaric medicine and other specialties and our specially trained nursing staff.

Imaging Services/Radiology

Mather Hospital’s Outpatient Imaging Services Department features a highly advanced 3 Tesla (3T) GE MRI unit, a high field MRI that provides better detection of subtle lesions and clearer views of arteries and veins, often without the need for contrast injections. Typical procedures conducted with 3T MRI include neurological scans and musculoskeletal exams. It also has the ability...
to provide exceptional images of the prostate. Mather also operates a high field 1.5T MRI, still the preferred platform for breast imaging and also used for patients who require sedation by the anesthesia team. Radiology certified registered nurses are specially trained in assessing patients prior to studies where contrast is administered as well as immediately responding to any potential reactions. Mather’s Emergency Department physicians are specially trained to identify patients who would benefit from cardiac computed tomography angiography (cardiac CTA), a procedure that uses digital imaging to diagnose heart disease. Cardiac CTA uses Mather’s 320-slice CT scanner and a unique remote diagnostic system that allows radiologists to supervise the scanning process and view scan results live from wherever they are located and quickly give a diagnosis. This significantly cuts the time needed to determine whether there is coronary artery blockage or a less serious problem.

Mather’s Interventional Radiology (IR) division includes an office practice called Mather Interventional Radiology Associates (MIRA), located in Mather’s Weiss Pain Management Center. The practice, under the direction of Mohammad Bilal, MD, offers consultative services, treatment options, community outreach and education. Patients may be referred directly by their physicians or self-referred. The expansion of the program allows IR to clinically practice alongside referring medical and surgical practices and provide long-term care for patients.

**Infusion Center**

Mather Hospital’s Infusion Center is focused on providing lifesaving care in a serene, comfortable environment within a hospital setting. The Center is equipped so that patients enjoy reclining chairs, flat screen TVs, WiFi internet access and meals and snacks served during their treatments, which can take several hours. Conveniently located on the first floor of the Frey Family Foundation Medical Arts Building on the Hospital campus, the Infusion Center is staffed by specially trained nurses and nurse practitioners and features 13 individual treatment areas. The Center serves patients who require chemotherapy, transfusions or other intravenous therapies for cancer, lupus, multiple sclerosis, Crohn’s disease and other autoimmune diseases or IV antibiotics for infections. Outpatient infusion therapy is also a treatment option for hematological, rheumatologic, gynecological and kidney disorders.

**Laboratory**

Caring, qualified and experienced phlebotomists supported by state-of-the-art robotic equipment make Mather Hospital’s Laboratory precise, efficient and the first choice of more and more patients every day. Mather’s Laboratory is accredited by the Joint Commission, the nation’s oldest and largest standards-setting and accrediting body in healthcare. The College of American Pathologists recognizes Mather’s Laboratory as demonstrating continuous improvement in quality. The Commission’s standards focus on the provision of high quality, safe laboratory services that contribute to and support the overall healthcare delivery system.
The Laboratory offers comprehensive diagnostic testing, performing more than 500 different diagnostic procedures, and specializes in difficult draws and comforting anxious patients. Mather Hospital also operates a community-based blood drawing center located in the Stony Brook Medical Park.

**Lung Cancer Screening Program**

Current and former smokers can be screened more effectively for lung cancer with Mather’s Lung Cancer Screening Program. National studies have shown that low dose CT screening can detect lung cancer at its earliest, most treatable stage. Mather uses an advanced 320-slice CT scanner to perform the test at the lowest possible radiation dose. Individuals should consider having a screening if they are 55 to 77 years old AND have at least a 30 “pack year” smoking history (average of one pack a day for 30 years), and currently smoke or quit in the last 15 years. This annual screening is covered by most insurances with no out-of-pocket expenses. In 2016, the program performed about 554 screenings – new and annual – and found nine cases of lung cancer.

**Rehabilitation Services**

The department is located across the street from the main hospital at 125 Oakland Ave. The spacious facility, which opened in 2014, offers Physical Therapy, Occupational Therapy and Speech-Language Pathology in one location and includes private treatment areas. Equipment includes treadmills, elliptical machines, recumbent bicycles and upper body equipment and Microsoft Xbox One Kinect system. Mather’s experienced staff is dedicated to providing the best possible inpatient and outpatient rehabilitative care. Licensed physical therapists are trained in dealing with conditions such as neck and back pain, balance and falls rehabilitation, neurological disorders, orthopedic problems, and women’s health issues. Occupational therapists specialize in helping individuals optimize performance of activities of daily living including self-care and homemaking tasks. Licensed speech-language pathologists provide evaluations and therapy for a wide range of speech, language, voice and swallowing disorders. They are specially trained in VitalStim, which is neuromuscular electrical stimulation therapy for swallowing disorders. Services can be provided to preschoolers, school-aged children and adults. Rehabilitation is provided in four areas: inpatient, outpatient ambulatory, Lymphedema Treatment Center and the Transitional Care Unit.

**Respiratory Care Services**

Respiratory Care Services at Mather Hospital treats individuals with asthma, bronchiolitis, obstructive sleep apnea, lung injury and chronic obstructive pulmonary disease, just to name a few. New York State licensed Respiratory Therapists/Technicians perform lung function tests and many types of respiratory therapy to maintain optimum health of the respiratory system.

**Transitional Care Unit**

The Transitional Care Unit (TCU) ensures that patients receive the focused care they require before being discharged home or, in certain situations, to another facility. Fostering independence is the key to the TCU’s mission. Patients considered for the TCU include those needing physical rehabilitation, recent stroke sufferers, post-surgical patients, patients undergoing therapy for systemic infections, patients newly diagnosed with diabetes and requiring patient/caregiver education, new ostomy patients, patients requiring IV therapy with frequent laboratory tests, IV anticoagulation therapy, and patients requiring high flow oxygen and close respiratory therapy monitoring.
2016 Patient Programs and Services

Alcoholism - Outpatient Counseling
Allergy and Immunology
Ambulatory Surgery
Anesthesiology
Back & Neck Pain Center
Behavioral Health Services
Chemical Dependency Clinic
Mental Health Clinic
Eating Disorders Program
Inpatient Adult
Inpatient Adolescent
Partial Hospitalization Program
Brachytherapy
Breast Health Center
Digital Mammography
Breast Ultrasound
Stereotactic Breast Biopsy
Cardiology
Coronary Care Unit
Cardiac Stress Testing
Center of Excellence in Metabolic and Bariatric Surgery™
Chiropractic Collaboration
Colon & Rectal Surgery
Community Education/Speakers Bureau
CyberKnife Radiosurgery
Dentistry & Oral Surgery
Dermatology
Emergency Medical Services
Endocrinology
Endoscopy
Enterostomal Therapy
Inpatient Consultation
Outpatient Consultation
E.E.G.
E.K.G.
Family Medicine
Gastroenterology
Gynecology
Hematology (Adult)
Hemodialysis (Inpatient)
Hyperbaric Oxygen Therapy Unit
Imaging Services
CT Scan and Cardiac CTA
Digital Imaging & Fluoroscopy
Interventional Radiology
MRI
Nuclear Medicine
Outpatient X-ray
Ultrasound
Infusion Center
Infectious Disease
Intensive Care
Internal Medicine
Joint Replacement Surgery
Laboratory
Laparoscopic Surgery
Lung Cancer Screening
Lymphedema Treatment
Nephrology
Neurology
Neurosurgery
Occupational Medicine
Occupational Therapy
Oncology (Adult)
Ophthalmology
Orthopedics
Otolaryngology
Pain Management
Palliative Medicine
Pastoral Care Services
Pathology
Pediatric
Emergency
ENT
Ophthalmology
Otolaryngology
Physical Therapy
Plastic and Reconstructive Surgery
Podiatry
Proctology
Pulmonary Medicine
Recreation Therapy
Reproductive Endocrinology
Respiratory Therapy
Rheumatology
Robotic Center of Excellence™
Sleep Disorders Center
Adult
Pediatric
Social Services
Nursing Home Placement
Adult Home Placement
Supportive Home Care
Referrals to Rehabilitative Centers
Transportation Arrangements
Application for Medicaid
Crisis Counseling
Bereavement Counseling
Speech-Language Pathology
Stroke Center
Telemetry
Thoracic Surgery
Thrombolytic Therapy
Transfusion Services
Transitional Care Unit
Tumor Registry
Urology
Vascular Surgery
Wound Treatment Center
Patient Care Statistics 2014 Through 2016

Mather Hospital continues to invest in new equipment and technologies and to upgrade our facilities to provide our patients with the best possible care.

<table>
<thead>
<tr>
<th>Service Description</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Patients Discharged</td>
<td>12,079</td>
<td>12,059</td>
<td>12,552</td>
</tr>
<tr>
<td>Number of Surgical Cases</td>
<td>14,367</td>
<td>15,028</td>
<td>15,664</td>
</tr>
<tr>
<td>Inpatient Surgical Cases</td>
<td>3,638</td>
<td>3,843</td>
<td>3,816</td>
</tr>
<tr>
<td>Outpatient Ambulatory Surgical Cases</td>
<td>10,729</td>
<td>11,185</td>
<td>11,848</td>
</tr>
<tr>
<td>Total Number of Emergency Room Visits</td>
<td>41,354</td>
<td>40,680</td>
<td>41,270</td>
</tr>
<tr>
<td>Blood Units Administered</td>
<td>6,916</td>
<td>5,944</td>
<td>5,086</td>
</tr>
<tr>
<td>Laboratory General Test</td>
<td>2,406,158</td>
<td>2,478,416</td>
<td>2,544,356</td>
</tr>
<tr>
<td>Diagnostic Imaging Services</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Radiology Exam</td>
<td>49,251</td>
<td>48,920</td>
<td>50,525</td>
</tr>
<tr>
<td>Special Procedures</td>
<td>4,402</td>
<td>5,660</td>
<td>5,883</td>
</tr>
<tr>
<td>Nuclear Medicine</td>
<td>2,173</td>
<td>1,882</td>
<td>1,715</td>
</tr>
<tr>
<td>Stress Testing</td>
<td>1,118</td>
<td>877</td>
<td>721</td>
</tr>
<tr>
<td>Ultrasound</td>
<td>22,962</td>
<td>21,839</td>
<td>23,421</td>
</tr>
<tr>
<td>CT scans</td>
<td>23,845</td>
<td>22,939</td>
<td>23,960</td>
</tr>
<tr>
<td>MRI scans</td>
<td>4,965</td>
<td>5,374</td>
<td>5,678</td>
</tr>
<tr>
<td>Bone Density scan</td>
<td>1,137</td>
<td>1,268</td>
<td>1,332</td>
</tr>
<tr>
<td>EKG</td>
<td>27,623</td>
<td>28,405</td>
<td>30,472</td>
</tr>
<tr>
<td>Holter Monitor</td>
<td>51</td>
<td>56</td>
<td>69</td>
</tr>
<tr>
<td>EEG</td>
<td>588</td>
<td>623</td>
<td>565</td>
</tr>
<tr>
<td>Hemodialysis (Inpatient) Treatments</td>
<td>1,412</td>
<td>1,373</td>
<td>1,647</td>
</tr>
<tr>
<td>Hyperbaric Oxygen Therapy Treatments</td>
<td>979</td>
<td>1,030</td>
<td>1,068</td>
</tr>
<tr>
<td>Pain Management (Outpatient)</td>
<td>1,098</td>
<td>1,316</td>
<td>1,814</td>
</tr>
<tr>
<td>Lymphedema Treatment</td>
<td>8,726</td>
<td>8,573</td>
<td>8,130</td>
</tr>
<tr>
<td>Sleep Disorders Testing</td>
<td>1,300</td>
<td>1,503</td>
<td>1,616</td>
</tr>
<tr>
<td>Partial Hospitalization Program</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of Visits - Adults</td>
<td>4,959</td>
<td>5,228</td>
<td>4,745</td>
</tr>
<tr>
<td>Number of Visits - Adolescents</td>
<td>3,078</td>
<td>3,065</td>
<td>3,368</td>
</tr>
<tr>
<td>Number of Visits - Eating Disorders</td>
<td>2,165</td>
<td>1,771</td>
<td>2,027</td>
</tr>
<tr>
<td>Mammography</td>
<td>10,423</td>
<td>10,383</td>
<td>9,974</td>
</tr>
<tr>
<td>Prostate Screening</td>
<td>54</td>
<td>52</td>
<td>63</td>
</tr>
<tr>
<td>Wound Treatment Center Visits</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Port Jefferson</td>
<td>4,943</td>
<td>4,652</td>
<td>5,395</td>
</tr>
<tr>
<td>Melville</td>
<td>1,531</td>
<td>1,413</td>
<td>1,410</td>
</tr>
</tbody>
</table>
Continued Commitment to Improvement and Education

Mather Hospital’s excellent reputation in the community is based on the quality of its healthcare services. By adhering to our Mission Statement and Pledge, the members of the Mather Hospital Family – trustees, medical staff, hospital staff, volunteers and benefactors – all take responsibility to ensure patient satisfaction and to continually strive for service excellence.

Our Voyage to Excellence employee teams in 2016 each nominated an employee or physician for the Breakfast with Champions. We organized our Top of the WAVE Contest, quarterly Employee Communication Forums, Board Keepers Celebrations and completed the 2016 Employee/Volunteer Survey. We continue to train all new hires on our Voyage to Excellence and “RELATE” quarterly. We held our second “Mather Bowling Roll-Off” and participated in the third annual “Dragon Boat Races.” We acknowledged our staff and patients by celebrating “Patient Experience Week.” All the departments in the hospital created a decoration that represented their areas to the Voyage Teams for the holiday tree in the hospital lobby. To further promote our Standards of Performance, decals with the Standards were placed throughout the hospital.

A primary tool for measuring our success is our patient satisfaction survey. Press Ganey Associates is a consulting firm that assists us with benchmarking in the healthcare industry to help determine patient satisfaction measurements. The questionnaire, which is randomly sent to medical/surgical discharged inpatients, Emergency Department patients, wound treatment patients and ambulatory surgery patients, covers all aspects of a patient’s care. The surveys are compiled on a monthly and quarterly basis and analyzed for patient satisfaction.

Another measure of patient satisfaction is the Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) survey, a national, standardized, publicly reported survey of patients’ perspectives of their hospital experience. Mather consistently ranks among the top three hospitals on Long Island for HCAHPS scores. Consumers can see how Mather and other hospitals scored on www.hospitalcompare.hhs.gov.

The Hospital offers free Mather Care TV in patient rooms, recovery areas and our Infusion Center. The system features health education videos, a real-time service request system, discharge planning and patient care information, and on demand entertainment choices.

Graduate Medical Education

Mather’s growing Graduate Medical Education Program grew in 2016 with the addition of programs in Diagnostic Radiology and Psychiatry. The Psychiatry Residency Program is a four-year program that will have five residents per year for a total of 20 residents. Noam Fast, MD, is the program director. The Diagnostic Radiology Residency Program is a four-year program that will have three residents per year for a total of 12. Jared Dunkin, MD, is the director of the program. The new programs joined existing residency programs in Internal Medicine and Transitional Year and brought the number of residents at Mather to 70.

Partnership for Patients

The New York State Partnership For Patients (NYSPPP) is a joint initiative of the Healthcare Association of New York State (HANYS) and the Greater New York Hospital Association (GNYHA). As a member hospital Mather is participating in several strategic initiatives including Culture of Safety, Glycemic Control, Readmission Prevention, Adverse Drug Events, SSI Colon Bundle and Ventilator Associated Events to improve the quality and safety to our patients.
**Patient Advocacy**

Patient Advocates are nursing staff members who resolve patient concerns and focus on the needs of the patient and their families. Patient Advocates are here to listen to and respond to patient concerns, review hospital policies and procedures, provide information on community services or insurance coverage, and help resolve any dispute or issue a patient may have with the healthcare team so that the patient can concentrate on his/her recovery. Patient Advocates can help with concerns about discharge and assist in identifying home healthcare and community services. Patient Advocates speak with patients to learn about their experience at Mather. Most of the comments given to the Patient Advocates are very positive toward the Hospital and staff.

**Rapid Response Team (RRT)**

Mather’s Rapid Response Team is comprised of clinicians who bring critical care expertise to the patient. The team is called in response to a concern by a nurse or other staff member regarding a decline in a patient’s medical condition. The RRT is charged with assessing a patient according to protocol, then discussing their findings with the attending physician to initiate basic interventions.

**Regional Quality Assurance Program and PIP**

Mather Hospital participates in a program comparing quality performance indicators among hospitals throughout the United States. In addition, the Hospital utilizes a hospital-wide quality improvement program, the Performance Improvement Plan (PIP). PIP teams on department, inter-department and hospital-wide levels convene when an opportunity for improvement is identified. PIP teams assess the project, define goals, draft action plans and follow up on improvements. They evaluated ways to streamline processes, improve systems and provide timely and safe patient care.

**EMS Quality Improvement Committee**

Created and hosted by Mather Hospital, this program brings in representatives from the various volunteer ambulance companies serving the community to discuss cases of interest so that the companies may learn from each other. The Committee also discusses studies and general topics of interest that can help the ambulance companies better serve the community.

**Smoke-Free/Tobacco-Free Campus**

As part of a Suffolk County Department of Health ongoing initiative to sustain a healthy environment, the Mather Hospital campus became smoke- and tobacco-free as of January 1, 2010. Smoking of any kind and tobacco use is prohibited anywhere on hospital property. This public health policy applies to all employees, volunteers, medical staff, patients, visitors, vendors and contractors. Mather also offers a Smoking Cessation class sponsored by the Suffolk County Department of Health that is open to the public and to employees.
Request for Community Input

The Hospital solicits input from the residents of communities it serves, with respect to community health service needs and to John T. Mather Memorial Hospital’s performance and service priorities. The Hospital is interested in comments and suggestions from the community so that it may continue its 87-year tradition of charitable service and quality healthcare for community residents.

This is Mather Hospital’s annual Report to the Community, and it will continue to be published yearly. All comments and suggestions will be reviewed and the strategic direction of the Hospital will be reassessed on a regular basis.

The community’s continued support of Mather Hospital is greatly appreciated and we pledge to continue to offer new and innovative healthcare services that improve and promote the healthcare status of our community residents now and in the future and to strive to do so in a cost-effective manner.

A copy of both this Report to the Community and the Community Service Plan for 2016-2018 are posted on our website at www.matherhospital.org/publications.php. You may print a copy of either document or request a printed copy to be mailed to you by calling 631-476-2723.

Kenneth Roberts
President
John T. Mather Memorial Hospital

Kenneth A. Jacoppi, Esq.
Chairman of the Board
John T. Mather Memorial Hospital

Please forward all correspondence to: Administration, John T. Mather Memorial Hospital, 75 North Country Road, Port Jefferson, NY 11777
Our People

Achievements in Health Care
Mather Hospital was named Hospital of the Year by Long Island Business News at the Achievements in Health Care awards (formerly Health Care Heroes). Mather President Kenneth Roberts and Chairman Kenneth Jacoppi accepted the award.

In addition, Gregory Brevetti, MD, was recognized in the Physician category and Judith Moran-Peters, DNSc, RN, NE-BC, RN-BC, was honored in the Nursing category.

Brookhaven Women’s Recognition Awards
Maritza Groth, MD, received a Women’s Recognition Award from the Town of Brookhaven in the Medicine category. Marie O’Brien, RN, received an award in the Health Care Provider category. The awards recognize the achievements of women who live or work in the town.

DAISY Award
Emergency Department Nurse Jennifer Zeeman, RN, was honored with the DAISY Award for outstanding dedication. Zeeman stayed an hour past her shift to bring a patient from a nursing home up to a nursing unit where his wife was a patient. The couple, married 57 years, had not seen one another in three months.

Medical Board President Honored
Ahmad Bhatti, MD, was honored for his service as President of the Medical Staff and Chairman of the Medical Board from 2015-2016.

Mather Auxiliary and Volunteers
The Auxiliary presented the Hospital with a $220,000 donation, the proceeds of its 2015 fundraising activities. The check, given at Mather’s annual Volunteer Appreciation Party, was donated toward the renovation of the 2 South oncology unit. The Auxiliary has raised almost $6 million for Mather since its founding. The Auxiliary also presented eight college awards to junior volunteers who completed a minimum of 300 hours of service and who demonstrated excellence in volunteering as well as academic and extracurricular achievement.
Community Outreach

Paint Port Pink

Mather once again turned the Village of Port Jefferson pink for the second annual Paint Port Pink breast cancer awareness community outreach. The event involved the Hospital, the Village of Port Jefferson, local businesses, the Port Jefferson School District, Greater Port Jefferson Chamber of Commerce and other local organizations. The 2016 event involved 113 local businesses, community groups and the Port Jefferson School District and raised $39,401 for the Fortunato Breast Health Centers Fund for Uninsured. Cheerleaders and the Leadership Club from Earl L. Vandermeulen High School conducted a “flock your locker” campaign. The Middle School sold pink shoelaces and Frisbees, and elementary school students brought the Fortunato Breast Health Center giant hourglass to various events. The fall HealthyU seminar series and health fair at the Hospital featured a women’s health track in observance of Paint Port Pink that consisted of seminars on breast health, heart health and menopause.

Mather held a new month-long art exhibit at the Port Jefferson Free Library featuring works by community members and staff with the theme “A Good Day.” The show included paintings, photographs, drawings and mixed media. The art was of any subject in keeping with the theme.

Community Health Fairs

Mather Health and Wellness Fair, Smith Haven Mall, January 30-31

Mather’s Robotic Surgery Program demonstrated the da Vinci surgical system and invited shoppers to “test drive” the sophisticated robotic platform. High school robotics teams competed in a friendly test of skill using a da Vinci robot simulator. The health fair offered demonstrations and free screenings by signature programs and services.

Health & Wellness Expo, Earl L. Vandermeulen High School, Port Jefferson, April 16

Mather was again a major sponsor of and participant in the annual Greater Port Jefferson Chamber of Commerce Health & Wellness Expo. Signature services and programs presented free screenings and offered information to about 300 visitors.

HealthyU, March/October

The third year of Mather’s HealthyU seminar series and health fair was expanded to a twice-yearly event in the spring (March) and fall (October). Both were held in the Long Island Anesthesia Physicians (LIAP) Conference Center at the hospital. The spring semester featured panels including Osteoporosis and Bone Fractures, Techniques for Reducing Stress, Ready for Retirement?, and The Aches and Stiffness of Arthritis. The fall HealthyU included three panels on women’s health as part of Paint Port Pink, as well as seminars on Memory Loss vs. Dimentia, Living Well with Diabetes, and Planning for Long Term Care. HealthyU is designed to educate our communities on a wide range of physical, emotional and financial health issues.
Community Support

Families Walk & Run for Hope
The 22nd Annual Families Walk & Run for Hope brought out 541 runners and walkers to the five-mile course from Mather Hospital through the streets of Port Jefferson and Belle Terre. The event is designed to raise awareness about breast cancer and to raise funds for the Fortunato Breast Health Center. The 2016 event raised $118,657. More than $2 million has been raised since the first walk in 1995.

One Enchanted Evening
The 51st annual One Enchanted Evening gala to benefit the Fortunato Breast Health Center and breast cancer treatment at Mather Hospital was held at East Wind caterers in Wading River. The event featured “An Evening of Entertainment” starring The Edwards Twins. The Hospital’s largest fundraising event raised a total of $217,864. Donald Lippencott, MSFS, of East Setauket was named Mather Hospital’s 2016 Community Honoree. Derick George, MD, and the late William Konczynin, MD, received the 2016 Theodore Roosevelt awards for service to the hospital and to the community.

Mather Golf Classic
Held at the Port Jefferson Country Club at Harbor Hills, the 31st annual Mather Golf Classic raised $220,872 for Nursing Education. There were 186 golfers at the event, and the 2016 first place foursome received the Vincent Bove Memorial golf award in Memory of Mather Hospital’s longtime chairman. The John T. Mather Founder’s Award went to Charlie Lefkowitz of Louis Lefkowitz/Realty Three and CAMCO Services of NY, Inc. Lefkowitz has been an ardent supporter of charitable organizations serving on numerous committees and community boards and supports many local not-for-profit organizations. He has been a member of the Mather Hospital family for 20 years and has served on the Mather Hospital Golf Classic Committee for 10 years. The Founders Award is given to a distinguished individual or organization with an exemplary record of leadership, dedication and excellence to the provision of health care in the community.
Community Partnerships

Mather Hospital is fortunate to be the recipient of funds raised by outside community groups. These events designate specific programs at Mather as the beneficiaries of funds raised.

Pink Rock Golf Classic

The 2016 Pink Rock Golf Classic raised $52,000 for the Fortunato Breast Health Center Fund for the Uninsured. The money raised at the annual event provides access to the state-of-the-art breast screenings and diagnostic procedures for those without health insurance. Created by Jean Larsen and Walter Hurney, the Pink Rock Golf Classic was held Oct. 3, 2016, at the Port Jefferson Country Club at Harbor Hills and attracted 80 golfers. The event has raised more than $500,000 over eight years.

Village Cup Regatta

Actor and local resident Ralph Macchio once again served as Regatta Ambassador for the seventh annual Village Cup Regatta on Sept. 10. The annual friendly competition on Long Island Sound between crews representing Mather and the Village of Port Jefferson – which reclaimed the cup last year – raised $35,000 each for Mather’s Palliative Medicine Program and for the Lustgarten Foundation, a private foundation that funds pancreatic cancer research. Mather’s team had 45 sailors. The race was preceded by a parade of boats dressed in naval flags and festivities at Harborfront Park.
Corporate Structure & Related Corporations

Mather Health System is a 501 (c)3, not-for-profit corporation located at 75 North Country Road, in the village of Port Jefferson, NY, which is located in the Town of Brookhaven, Long Island. Mather Health System is the parent of:

- **John T. Mather Memorial Hospital**, a 248-bed, 501 (c)3 not-for-profit community teaching hospital.

- **JTM Health Facilities Foundation**, a 501 (c)3 not-for-profit corporation, a fundraising organization. The Foundation solicits and receives contributions and funds from various sources to coordinate and support the not-for-profit hospital. The grant support for Mather Hospital flows through the hospital.

- **Island Nursing & Rehab Center**, a 501 (c)3 nursing home located in Holtsville, NY. The 120-bed facility offers a comprehensive range of services including long-term care, short-term rehabilitation, and sub-acute, respite and hospice services for its residents. In addition, it has established **INRC Services Corp.**, 501(c)3 real estate holding company that holds the title of the property for the nursing home.

- **Jefferson’s Ferry**, a 501 (c)3 not-for-profit retirement community that provides a retirement option to active seniors, over the age of 62, with independent residential living, an activity center and healthcare on its campus in South Setauket, NY.

- **Mather Management System, Inc.**, also exists for the purpose of operating for-profit ventures.

A summary of John T. Mather Memorial Hospital’s allocation of Financial Resources from the year 2014 through the year 2016 can be found on page 25.

John T. Mather Memorial Hospital Corporate Structure
Affiliations and Alliances

The healthcare needs of those we serve are incredibly varied. That’s why Mather Hospital partners with other regional healthcare providers to ensure quality healthcare for our communities.

Mather-St. Charles Health Alliance

Some of our services are provided in conjunction with or under the umbrella of the Mather-St. Charles Health Alliance. Historically, Mather Hospital had worked closely with St. Charles Hospital and Rehabilitation Center. In 1995, the Boards of Directors of Mather Hospital and St. Charles realized the healthcare needs of the community would be better served through a cooperative, joint planning process, allowing each hospital to maintain a separate identity while eliminating the costly duplication of some services.

The Mather-St. Charles Health Alliance shares a joint medical staff and centralizes certain services at each hospital, reducing unnecessary duplication and costs and allowing more resources to be invested in new programs to provide a continuum of health services for the community.

Long Island Health Network (LIHN)

Mather is also a member of the Long Island Health Network, which in 2016 was a consortium of 10 hospitals that joined together to improve and standardize their clinical quality, enhance their operational efficiency, and expand access to care for all Long Islanders. Thanks to the efforts of thousands of employees at LIHN hospitals, more Long Islanders receive the highest level of evidence-based medical care, at a lower cost, than ever before.

Accreditations:

Accreditation Council for Graduate Medical Education
American Academy of Sleep Medicine
American College of Radiology
American College of Surgeons Commission on Cancer
American Nurses Credentialing Center (Magnet Recognition Program®)
The Joint Commission
National Accreditation Program for Breast Centers
Surgical Review Corporation

Member of:

American Hospital Association
Decision Women in Commerce
Greater Middle Country Chamber of Commerce
Greater New York Hospital Association
Greater Port Jefferson Chamber of Commerce
Hospital Association of New York State
Long Island Health Collaborative
Nassau-Suffolk Hospital Council
North Brookhaven Chamber of Commerce
Port Jefferson Lions Club
Port Jefferson Rotary Club
Three Village Chamber of Commerce
Economic Impact Summary

Economic & Community Impact:
John T. Mather Memorial Hospital
New York State Hospitals Need Help with the Financial and Operational Challenges of Transformation

Your Hospital Improves the Economy & Community

$647,000,000 Economic Activity
The economic activity generated by hospitals—through jobs and the purchasing of goods and services—makes up 10% of the state's entire Gross Domestic Product (GDP).

$107,000,000 Tax Dollars Generated
New York hospitals are responsible for generating significant tax dollars and stimulate the economies of local communities and the whole state.

$41,000,000 Community Benefits & Investments
Adhering to their charitable mission, hospitals cover the cost of care provided to people in need; subsidize care and services to low-income, elderly, and under-served communities; and continuously invest in many community health initiatives.

3,900 Jobs Generated
Hospitals and health systems are often the largest employers in communities, generate many more jobs, and are a top 10 private sector employer in every region of New York State.

Your Hospital Provides Quality Healthcare

172,000 Outpatients Provided Care

41,000 People Treated in the Emergency Room

10,000 People Admitted to Your Hospital

Your Hospital Relies on State & Federal Funding

52% Reimbursement from Medicaid and Medicare
A large portion of hospital reimbursement is tied to Medicaid and Medicare, which do not cover the cost of care; Medicaid only pays 73 cents for each dollar of care and Medicare only pays 95 cents.

Improving Quality

Hospitals across New York State continue to participate in the national Partnership for Patients (PFP) initiative, created to reduce hospital-acquired conditions and preventable readmissions. Through this PFP initiative, New York hospitals have achieved a number of important successes, including: reducing hospital-acquired infection rates by up to 64%; reducing patient readmissions by 47,000, and meeting CMS reduction targets for pressure ulcers and falls.

Triple Aim

Hospitals, nursing homes, and home care agencies across New York State are pursuing the “Triple Aim” of improving population health, enhancing the quality of patient care, and reducing the per capita cost of healthcare. In spite of fiscal constraints, hospitals and health systems are embracing the challenge of transforming healthcare and are implementing new and innovative approaches to healthcare delivery. HANYS Innovation Spotlight—Triple Aim campaign has promoted over 100 case studies to highlight these initiatives at www.hanys.org/tripleaim.

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<table>
<thead>
<tr>
<th>Description</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>FROM OUR PLANT FUND WE SPENT:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>FOR IMPROVEMENTS TO BUILDINGS AND EQUIPMENT</td>
<td>22,110,315</td>
<td>21,207,263</td>
<td>5,978,166</td>
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<tr>
<td>PROCEEDS FROM FINANCING TRANSACTIONS FOR REDUCTION OF BONDS AND PAYMENT OF</td>
<td>-</td>
<td>-</td>
<td>-</td>
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<tr>
<td>LONG TERM DEBT</td>
<td>2,285,221</td>
<td>3,126,137</td>
<td>4,037,444</td>
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<tr>
<td></td>
<td><strong>24,395,536</strong></td>
<td><strong>24,333,400</strong></td>
<td><strong>10,015,630</strong></td>
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<tr>
<td>TO ASSIST US IN IMPROVING OUR BUILDINGS AND EQUIPMENT WE RECEIVED</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>CONTRIBUTIONS OF</td>
<td>96,805</td>
<td>138,886</td>
<td>321,325</td>
</tr>
<tr>
<td>OPERATING FINANCIAL ALLOCATION:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>WE EARNED:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>FROM PATIENT SERVICES</td>
<td>295,400,170</td>
<td>324,148,631</td>
<td>353,445,081</td>
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<tr>
<td>FROM OTHER NONPATIENT CARE SERVICES</td>
<td>5,959,363</td>
<td>6,206,665</td>
<td>7,026,476</td>
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<tr>
<td>TOTAL SERVICES</td>
<td>301,359,533</td>
<td>330,355,296</td>
<td>360,471,557</td>
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<tr>
<td>UNCOMPENSATED CARE, AT COST:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>PART OR ALL OF THEIR DEBTS, WE DID NOT RECEIVE</td>
<td>(1,142,291)</td>
<td>(1,076,976)</td>
<td>(985,459)</td>
</tr>
<tr>
<td>FREE CARE PROVIDED AMOUNTED TO</td>
<td>(4,162,334)</td>
<td>(4,067,404)</td>
<td>(4,818,175)</td>
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<tr>
<td>EMERGENCY ROOM AND CLINIC PATIENTS AMOUNTED TO</td>
<td>(3,715,000)</td>
<td>(4,176,976)</td>
<td>(3,373,000)</td>
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<tr>
<td>LESS: TOTAL UNCOMPENSATED CARE</td>
<td>(9,019,625)</td>
<td>(9,320,380)</td>
<td>(9,176,634)</td>
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<tr>
<td>THEREFORE, NET REVENUE FOR PATIENT CARE AND OTHER SERVICES AMOUNTED TO</td>
<td>292,339,908</td>
<td>321,034,916</td>
<td>351,294,923</td>
</tr>
<tr>
<td>TO EARN THIS INCOME, WE PAID OUT:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>FOR SALARIES AND BENEFITS</td>
<td>183,787,025</td>
<td>196,758,753</td>
<td>20,7035,353</td>
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<td>FOR SUPPLIES AND OTHER EXPENSES</td>
<td>92,257,469</td>
<td>108,336,672</td>
<td>12,5433,607</td>
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<td>FOR INTEREST</td>
<td>786,894</td>
<td>1,622,797</td>
<td>1,78,6475</td>
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<td>FOR DEPRECIATION</td>
<td>15,129,456</td>
<td>15,963,418</td>
<td>15,792,558</td>
</tr>
<tr>
<td></td>
<td><strong>291,960,844</strong></td>
<td><strong>322,681,640</strong></td>
<td><strong>350,047,993</strong></td>
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<tr>
<td>SURPLUS (DEFICIT) FROM OPERATIONS</td>
<td><strong>$379,064</strong></td>
<td><strong>($1,646,724)</strong></td>
<td><strong>$1,246,930</strong></td>
</tr>
</tbody>
</table>
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2017

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